

GOVERNMENT OF INDIA MINISTRY OF SKILL DEVELOPMENT & ENTREPRENEURSHIP DIRECTORATE GENERAL OF TRAINING

COMPETENCY BASED CURRICULUM

FINANCE EXECUTIVE

(Duration: One Year)

CRAFTSMEN TRAINING SCHEME (CTS)

NSQF LEVEL- 3.5



SECTOR – BANKING, FINANCIAL SERVICE AND INSURANCE





FINANCE EXECUTIVE

(Non-Engineering Trade)

(Revised in March 2023)

Version: 2.0

CRAFTSMEN TRAINING SCHEME (CTS)

NSQF LEVEL – 3.5

Developed By

Ministry of Skill Development and Entrepreneurship

Directorate General of Training **CENTRAL STAFF TRAINING AND RESEARCH INSTITUTE** EN-81, Sector-V, Salt Lake City, Kolkata – 700 091 <u>www.cstaricalcutta.gov.in</u>



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1. COURSE INFORMATION

During the one-year duration of "Finance Executive" trade a candidate is trained on professional skill, professional knowledge and Employability skill related to the job role. In addition to this, a candidate is entrusted to undertake project work, extracurricular activities and on-the-job training to build up confidence. The broad components covered under Professional Skill subject are as below: -

The course primarily deals with management skills. The trainee learns about basic computer, internet skills, Elementary first aid. The trainee gets the idea of Communication skills, Functional grammar Entrepreneurship, Quality concepts, Occupational safety and health and basic concepts of economics. The trainee will practice about functional grammar to develop written skills required to work in any sector as well as the complete knowledge of MS-Word, Excel, PowerPoint along with basic and advanced internet application. Trainee will also be able to prepare reports, roleplaying, delivering presentations. The trainee learns to use modern technology for collection of data and input recommendations.

The trainees will mainly deal with Financial Management and Security Market. The trainee practices on designing different kinds of formats, modules, review and feedback charts. The trainee is also made aware about the career opportunities available for them at entry level and what different job positions they can hold after joining the particular concern. The trainees are thoroughly acknowledged with the ideas of how to manage the database in the organization, banks, Financial Institutions, understanding of basic operations of banks, General accounting Principles, study of financial Statements, Introduction to financial markets, financial products, trading practices at stock exchanges, NCFM Modules etc. At the end of year, every trainee has to submit a project work done by him or her during training period at the end of the year.



2.1 GENERAL

The Directorate General of Training (DGT) under Ministry of Skill Development & Entrepreneurship offers a range of vocational training courses catering to the need of different sectors of economy/ Labour market. The vocational training programmes are delivered under the aegis of Directorate General of Training (DGT). Craftsman Training Scheme (CTS) with variants and Apprenticeship Training Scheme (ATS) are two pioneer schemes of DGT for strengthening vocational training.

'Finance Executive' trade under CTS is one of the courses delivered nationwide through a network of ITIs. The course is of one-year duration. It mainly consists of Domain area and Core area. The Domain area (Trade Theory & Practical) imparts professional skills and knowledge, while the core area (Employability Skill) imparts requisite core skills, knowledge, and life skills. After passing out the training program, the trainee is awarded National Trade Certificate (NTC) by DGTwhich is recognized worldwide.

Trainee broadly needs to demonstrate that they are able to:

- Read and interpret parameters/documents, plan and organize work processes, identify necessary materials and tools;
- Perform tasks with due consideration to safety rules, accident prevention regulations and environmental protection stipulations;
- Apply professional skill, knowledge & employability skills while performing jobs.
- Document the parameters related to the task undertaken.

2.2 PROGRESSION PATHWAYS

- Can join industry as Finance Executive and will progress further as Senior Finance Executive, Supervisor and can rise up to the level of Manager.
- Can become Entrepreneur in the related field.
- Can join Apprenticeship programs in different types of industries leading to a National Apprenticeship certificate (NAC).
- Can join Crafts Instructor Training Scheme (CITS) in the trade for becoming instructor in ITIs.
- Can join Advanced Diploma (Vocational) courses under DGT as applicable.



2.3 COURSE STRUCTURE

Table below depicts the distribution of training hours across various course elements during a period of one year: -

S No.	Course Element	Notional Training Hours
1.	Professional Skill (Trade Practical)	840
2.	Professional Knowledge (Trade Theory)	240
3.	Employability Skills	120
	Total	1200

Every year 150 hours of mandatory OJT (On the Job Training) at nearby industry, wherever not available then group project is mandatory.

On the Job Training (OJT)/ Group Project	150
Optional Courses (10th/ 12th class certificate along with ITI	240
certification or add on short term courses)	

Trainees of one-year or two-year trade can also opt for optional courses of up to 240 hours in each year for 10th/ 12th class certificate along with ITI certification, or, add on short term courses.

2.4 ASSESSMENT & CERTIFICATION

The trainee will be tested for his skill, knowledge and attitude during the period of course through formative assessment and at the end of the training programme through summative assessment as notified by the DGT from time to time.

a) The **Continuous Assessment** (Internal)during the period of training will be done by **Formative Assessment Method** by testing for assessment criteria listed against learning outcomes. The training institute has to maintain an individual trainee portfolio as detailed in assessment guideline. The marks of internal assessment will be as per the formative assessment template provided on <u>www.bharatskills.gov.in</u>

b) The final assessment will be in the form of summative assessment. The All India Trade Test for awarding NTC will be conducted by Controller of examinations, DGT as per the guidelines. The pattern and marking structure is being notified by DGT from time to time. **The learning outcome and assessment criteria will be the basis for setting question papers for final**



assessment. The examiner during final examination will also check the individual trainee's profile as detailed in assessment guideline before giving marks for practical examination.

2.4.1 PASS REGULATION

For the purposes of determining the overall result, weightage of 100% is applied for six months and one-year duration courses and 50% weightage is applied to each examination for two years courses. The minimum pass percent for Trade Practical and Formative assessment is 60% & for all other subjects is 33%.

2.4.2 ASSESSMENT GUIDELINE

Appropriate arrangements should be made to ensure that there will be no artificial barriers to assessment. The nature of special needs should be taken into account while undertaking the assessment. Due consideration should be given while assessing for teamwork, avoidance/ reduction of scrap/ wastage and disposal of scrap/waste as per procedure, behavioral attitude, sensitivity to the environment and regularity in training. The sensitivity towards OSHE and self-learning attitude are to be considered while assessing competency.

Assessment will be evidence based comprising some of the following:

- Job carried out in labs/workshop
- Record book/ daily diary
- Answer sheet of assessment
- Viva-voce
- Progress chart
- Attendance and punctuality
- Assignment
- Project work
- Computer based multiple choice question examination
- Practical Examination

Evidences and records of internal (Formative) assessments are to be preserved until forthcoming examination for audit and verification by examining body. The following marking pattern to be adopted for formative assessment:

Performance Level	Evidence
(a) Marks in the range of 60%-75% to be allotted during assessment	



For performance in this grade, the candidate should produce work which demonstrates attainment of an acceptable standard of craftsmanship with occasional guidance, and due regard for safety procedures and practices	 Demonstration of good skills and accuracy in the field of work/ assignments. A fairly good level of neatness and consistency to accomplish job activities. Occasional support in completing the task/ job. 	
(b)Marks in the range of 75%-90% to be allotted during assessment		
For this grade, a candidate should produce work which demonstrates attainment of a reasonable standard of craftsmanship, with little guidance, and regard for safety procedures and practices (c) Marks in the range of more than 90% to be	 Good skill levels and accuracy in the field of work/ assignments. A good level of neatness and consistency to accomplish job activities. Little support in completing the task/job. allotted during assessment 	
For performance in this grade, the candidate, with minimal or no support in organization and execution and with due regard for safety procedures and practices, has produced work which demonstrates attainment of a high standard of craftsmanship.	 High skill levels and accuracy in the field of work/ assignments. A high level of neatness and consistency to accomplish job activities. Minimal or no support in completing the task/ job. 	



Finance Executive; will be able to perform variety of Financial tasks viz. dealing with Financial Management and Security Market, designing different kinds of formats, modules, reviews and feedback charts, handling database in the organizations, banks, Financial Institutions and performing basic operations of banks, financial markets, preparing different Financial Products and Financial Statements using General Accounting Principles and trading practices at stock exchanges, NCFM Modules etc.

Finance and Administration Managers, Others; include Managers engaged in finance and administration and related services, not elsewhere classified.

Reference NCO-2015:

(i) 1211.9900 - Finance and Administration Managers, Others

Reference NOS: -

- MEP/N0243 i)
- ii) MEP/N0204
- MEP/N1202 iii)
- MEP/N9417 iv)
- MEP/N0241 v)
- vi) MEP/N1201
- vii) MEP/N0216
- MEP/N9903 viii)
- ix) MEP/N9418
- MEP/N9419 x)
- MEP/N9420 xi)
- BSC/N9410 xii)
- BSC/N9411 xiii)
- BSC/N9412
- xiv)
- xv) BSC/N9413
- BSC/N9414 xvi)
- xvii) BSC/N9415
- xviii) BSC/N9416
- BSC/N9417 xix)



4. GENERAL INFORMATION

Name of the Trade	Finance Executive	
Trade Code	DGT/1080	
NCO - 2015	1211.9900	
NOS Covered	MEP/N0243, MEP/N0204, MEP/N1202, MEP/N9417, MEP/N0241, MEP/N1201, MEP/N0216 MEP/N0216, MEP/N9903, MEP/N0216, MEP/N9418, MEP/N9419, MEP/N9420, BSC/N9410, BSC/N9411, BSC/N9412, BSC/N9413, BSC/N9414, BSC/N9416, BSC/N9415, BSC/N9417	
NSQF Level	Level-3.5	
Duration of Craftsmen Training	One Year (1200 hours + 150 hours OJT/Group Project)	
Entry Qualification	Passed 10 th class examination or its equivalent	
Minimum Age	14 years as on first day of academic session.	
Eligibility for PwD	LD, CP, LC, DW, AA, LV, AUTISM	
Unit Strength (No. of Student)	24 (There is no separate provision of supernumerary seats)	
Space Norms	50 Sq. m	
Power Norms	4 KW	
Instructors Qualification fo	pr:	
(i) Finance Executive Trade	Post Graduate/ Graduate in Finance/ Commerce from UGC recognized university/ college with one-year experience in the relevant field. OR Diploma (Minimum 2 years) in Finance/ Commerce from recognized board of education or relevant Advanced Diploma (Vocational) from DGT with two years' experience in the relevant field. OR NTC/ NAC passed in the trade of "Finance Executive" with three-year experience in the relevant field. <u>Essential Qualification:</u> Regular / RPL variants of National Craft Instructor Certificate (NCIC) in relevant trade	



	Note: Out of two Instructors required for the unit of 2 (1+1), one must have Degree/Diploma and other must have NTC/NAC qualifications. However, both of them must possess NCIC in any of its variants.
(ii) Employability Skill	MBA/ BBA / Any Graduate/ Diploma in any discipline with Two years'
	experience w ith short term ToT Course in Employability Skills.
	(Must have studied English/ Communication Skills and Basic Computer at 12th / Diploma level and above) OR Existing Social Studies Instructors in ITIs with short term ToT Course in Employability Skills.
(iii) Minimum age for	21 years
Instructor	
List of Tools and Equipment	As per Annexure – I



Learning outcomes are a reflection of total competencies of a trainee and assessment will be carried out as per the assessment criteria.

5.1LEARNING OUTCOMES

- 1. Develop communication skill on English language. (NOS: MEP/N0243, MEP/N0204, MEP/N1202)
- Identify and select various official English languages for official works. (NOS: MEP/N9417)
- 3. Generate a personalized informal official letter of appropriate structure complying with MS office applications. (NOS: MEP/N0241, MEP/N0243, MEP/N1201, MEP/N0216)
- 4. Display competence in oral, written and visual communication. (NOS: MEP/N0241, MEP/N0243, MEP/N1201, MEP/N0216)
- 5. Apply safe working practices with OSH legislations in India. (NOS: MEP/N9903)
- 6. Select appropriate search engines for creation of document and data record with proper internet skill. (NOS: MEP/N0216)
- 7. Apply proper corporate guidelines for women at work place. (NOS: MEP/N9418)
- 8. Identify and select the conceptual skills and quantitative skills in an economic context as per Indian scenario. (NOS: MEP/N9419)
- 9. Use a range of recognized time management techniques. (NOS: MEP/N9420)
- 10. Identify, select and apply the key terms, theories/concepts and practices within the field of financial management. (NOS: BSC/N9410)
- 11. Develop and apply the skill in financial market; identify funding sources, instruments and markets. (NOS: BSC/N9411)
- 12. Develop and apply the skill in back office operations, identify trading mechanism, companies' capital structure, trading approaches and risk associated. (NOS: BSC/N9412)
- 13. Identify Stock Picking and Analysis of Financial Statements. (NOS: BSC/N9413)
- 14. Analyze the Debt markets and its Components. (NOS: BSC/N9414)
- 15. Analyze the Equity Futures Market and related models. (NOS: BSC/N9414)
- 16. Identify, select and analyze the Mutual Funds Market. (NOS: BSC/N9414)
- 17. Evaluate the various depositary systems through NSDL mechanism. (NOS: BSC/N9415)
- 18. Analyze the role of banking system in Indian economy. (NOS: BSC/N9416)
- 19. Identify, analyze business Development, Entrepreneurship and E-Trading; show Relationship skills, Selling Skills and business Development. (NOS: BSC/N9417)



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	LEARNING OUTCOMES	ASSESSMENT CRITERIA
1.	Develop communication skill on English language. (NOS: MEP/N0243, MEP/N0204, MEP/N1202)	Identify vowels and Consonants, perform word making with
		Pronunciation.
		Transform the Sentences, find adjectives of Comparison, perform Voice Change and Narration.
		Change Tenses, check Spellings and build Vocabulary by using
		Synonym and Antonym and words often Confused.
		Identify Reading and its types like – Skimming, Scanning,
		Cognates etc.
		Develop text structures.
		Read current news and give opinions.
		Engage into Group Discussions.
		Prepare news Reports, elementary office reports, memos and
		notices.
2.	Identify and select various official English languages for official works. (NOS: MEP/N9417)	Construct Simple sentences.
		Prepare news reports, paragraphs.
		Demonstrate form filling, addressing envelopes.
		Demonstrate layout of letters, writing requests, answering to
		queries.
		Draft letters of application, letters of appointments.
		Draft Office notification and job orders.
		Solve exercises of simple comprehension.
3.	Generate a personalized	Operate an operating system and start with MS Word, type,
	informal official letter of appropriate structure complying with MS office applications. (NOS: MEP/N0241, MEP/N0243, MEP/N1201, MEP/N0216)	edit a content, print.
		Determine the compilation of reports and projects, protect
		documents by password and convert it into a pdf.
		Use MS Excel- as a database manager, calculating applications
		and formulating Techniques.
		Perform commands, formatting and compilation of reports-
		targets or number driven and password protection of excel
		sheets.
		Use MS PowerPoint as starter, PowerPoint as a presentation



		manager, present business ideas using a slide system.
		Create presentations, edit and format a presentation and
		presentations on corporate business briefs.
4.	Display competence in oral, written and visual communication. (NOS: MEP/N0241, MEP/N0243, MEP/N1201, MEP/N0216)	Speak on self, career aspirations or on any given topics.
		Speak on the spot –extempore, just a minute, role-play and
		dialogue deliveries.
		Demonstrate Group discussions and role-play.
		Use interjections while raising a query and answer a query.
5.	Apply safe working	Apply general guidelines to prevent an accident from
	practices with OSH legislations in India. (NOS:	happening depending on job types.
	MEP/N9903)	Illustrate humanity and helping colleagues, prevent oneself in
		emergency.
		Learn to evacuate in case of an emergency- earthquake, fire,
		terror attack etc.
		Explain Workmen's Compensation Act & ESI Act with examples
		& case studies.
		Illustrate practical aspects of Factories Act.
6.	Salact appropriate search	Open a mail account or use Outlook Express MS Outlook.
0.	Select appropriate search engines for creation of document and data record with proper internet skill. (NOS: MEP/N0216)	Send and answer mails.
		Address security issues and passwords.
		Apply online marketing basics; e-commerce and m-commerce.
		Prepare online marketing reports, use softwires to convert
		data in different forms freeware; concepts of spyware,
		malware and internet security.
		Demonstrate resume building, introductory notes, e-mail
		communication etc., request for meetings and written
		acknowledgements.
7.	Apply proper corporate	
7.	Apply proper corporate guidelines for women at	acknowledgements. Demonstrate organisations role in enforcing OSH of employees.
7.	guidelines for women at work place. (NOS:	Demonstrate organisations role in enforcing OSH of employees.
7.	guidelines for women at	Demonstrate organisations role in enforcing OSH of employees. Demonstrate Workplace Ergonomics and evacuations and first
7.	guidelines for women at work place. (NOS:	Demonstrate organisations role in enforcing OSH of



		deal and identify the diseases and Employment Politics.
		Describe the Govt. and corporate guidelines for women at
		workplace and also the legal defence sought by women in her
		working environment.
8.	Identify and select the conceptual skills and quantitative skills in an economic context as per Indian scenario. (NOS: MEP/N9419)	Prepare case studies from real life examples.
		Demonstrate different market structures and common
		problem like unemployment, inflation etc.
		Explain meaning of planned economy and comparison of
		Indian and Chinese economy.
		Apply knowledge of economic growth as an entrepreneur.
		Explain modern economic thoughts involving National
		Economic Planning ensuring the survival of the weakest.
		Review the concepts- happy capitalism, trickle up theory,
		wealth at the bottom of the pyramid, Hindu growth rate.
9.	Use a range of recognized	Recognise the value of time for a business.
	time management techniques. (NOS: MEP/N9420)	Demonstrate time management leading to punctuality,
		regularity and positive attitude towards work.
		Schedule a day prioritising work and planning the goals.
		Demonstrate project planning processes respecting other's
		time.
10.	Identify, select and apply the key terms, theories/concepts and practices within the field of financial management. (NOS: BSC/N9410)	Prepare financial statements like Balance Sheet, profit and
		Loss and cash flows.
		Explain principal ratios dealing with liquidity, turnover,
		leverage and efficiency.
		Apply Generally Accepted Accounting Principles.
		Illustrate role-plays, case-studies to draft out solutions.
		Demonstrate reorientation to MS Excel and introduction to
		basic financial packages.
11.	Develop and apply the	Explain Indian Securities Markets, meaning, nature, products,
± ±.	skill in financial market; identify funding sources, instruments and markets. (NOS: BSC/N9411)	participants, functions, growth and statistics, legal framework.
		Identify different products of market: Debt, Equity, Hybrid,
		Mutual Funds, Fixed deposit, Insurance.
		Analyse stock market: pros and cons of investing in stock
		market.



	Illustrate Market Index.
12. Develop and apply the	Explain Organization structure of Depository.
skill in back office	Perform services offered by depository.
operations, identify trading mechanism,	Identify different market orders types – their order books.
companies' capital	Illustrate different market phases – logging on & off during
structure, trading	these phases.
approaches and risk	Perform various trading functions.
associated. (NOS:	Explain Clearing & Settlement System: Transaction cycle,
BSC/N9412)	Settlement process, agencies & cycle, Securities & Funds
	settlement, Shortages handling, Dematerialization.
	Take Risk Containment Measures.
	Identify different types of Problems.
	Perform Monitoring.
	Perform back office operations.
	Show discrepancy resolution.
	Explain Company & Capital Formation, Equity, Debt, IPO,
	Public issue, Rights & Bonus.
	Illustrate Capital Budgeting.
	Explain Time Value of Money.
	Identify different Trading approaches.
	Identify various Risk Areas.
	Get acquainted with NSCCL.
40 Harrif Charle Disting and	
13. Identify Stock Picking and Analysis of Financial	Explain Stock Picking.
Statements. (NOS:	Apply Related Theories.
BSC/N9413)	Perform Industry and company analysis.
	Demonstrate Financial Statement Analysis and Valuation
	Ratios.
14. Analyze the Debt markets	Identify debt market components and types of debt
,	instruments.
and its components.	
and its Components. (NOS: BSC/N9414)	Illustrate regulatory and procedural aspects related to debt
-	Illustrate regulatory and procedural aspects related to debt market.
-	market.
-	



		Get acquainted with the NCDEX & MCX platform.
 Analyze the Equity Futures Market and related models. (NOS: BSC/N9414) 		Explain Equity Futures Market.
	related models. (NOS:	Analyze Equity Options Market.
16	Identify coloct and	Explain Mutual funder different Disvers
10.	Identify, select and analyze the Mutual Funds	Explain Mutual funds: different Players.
	Market. (NOS:	Address Tax and regulatory issues.
	BSC/N9414)	Identify different types of funds and products thereof.
<u> </u>		
17.	Evaluate various	Identify various depositary operations.
	depositary systems through NSDL	Perform customer identification.
	mechanism. (NOS:	Illustrate mechanisms: Pledging/ Hypothecation; Securities
	BSC/N9415)	Lending & Borrowing, Corporate actions; Public issues.
		Perform dematerialization and re-materialization.
		Apply relevant laws and regulations.
18.	Analyze the role of banking system in Indian economy. (NOS: BSC/N9416)	Analyze policies and practices followed in the Indian banking
		system.
		Apply Basics of Bank Deposits, Strategies of mobilizing
		deposits.
		Identify Banking Structure in India, Role of RBI.
		Illustrate Lending, Investments and Para banking.
10	Identify analyze hysiness	Apply corporate governance policies and practices
19.	Identify, analyze business Development,	Apply corporate governance policies and practices.
	Entrepreneurship and E- Trading; show Relationship skills, Selling Skills and business Development. (NOS: BSC/N9417)	Identify the clause 49 of the listing agreement.
		Demonstrate Telephonic Selling Skills.
		Apply The SPIN [®] Strategy.
		Explore Scope and Career pursuit of Business development
		and process.
		Explain the procedure to become a member of an exchange.



7. TRADE SYLLABUS

	SYLLABUS FOR FINANCE EXECUTIVE TRADE				
Duration	Reference Learning Outcome		Professional Skills (Trade Practical)	Professional Knowledge (Trade Theory)	
Professional	Develop communication	1.	Orientation to the	General Introduction to	
Skill 25Hrs;	skill on English		programme expectations	Programme.	
	language.		out of the student's aims		
Professional			and objectives of the	Orientation to vowels and	
Knowledge			course.	Consonants, word making,	
06 Hrs.		2.	Learning outcomes, the	and Pronunciation.	
			way forward with the		
			programme /course		
		2	breakup.		
		3.	Linking the job		
			opportunities with the		
		4.	programme of study. Stress and accents,		
		4.	accentuation mode of		
			pronunciation marks.		
		5.	Intonation using a		
		5.	particular tone.		
		6.	Diction use of word and		
			speech using audio-visual		
			aids.		
Professional	Identify and select	7.	Transformation of	Functional Grammar,	
Skill 55Hrs;	various official English		sentences.	developing grammatically	
	languages for official	8.	Adjectives of comparison.	correct statements- written	
Professional	works.	9.	Voice change, narration,	and verbal	
Knowledge			change of tense, spellings	Reading – purpose, skimming	
18 Hrs			and vocabulary	take the best part, scanning	
			development.	reading with attention,	
		10.	Reading simple English	cognates relative words, text	
			with preparations, news	structures,	
			reports, elementary office	Writing – how to put	
			reports/ memos/notices.	thoughts in written texts,	
		11.	Reading current news and	minimizing errors,	



			giving opinions or	crosschecking for errors, filing
			engaging into group	reports.
			discussions.	
		12	Construction of simple	
		12.	sentences.	
		12	Preparation of news	
		15.	reports, paragraphs; form	
			filling, addressing	
			envelopes, layout of	
			letters.	
		14	Writing requests.	
			Answering to queries –	
		15.	written and over email,	
			letters of application,	
			letters of appointments,	
			office notifications, job-	
			orders, simple	
			comprehension.	
Professional	Generate a personalized	16.	Computer – its use and	Computer overview
Skill 55Hrs;	informal official letter of	10.	application.	Office Application- MS word
	appropriate structure	17.	How to put together the	Office Applications – MS
Professional	complying with MS		keyboard, the mouse, the	Excel
Knowledge	office applications.		monitor and the printer	Office Applications – MS
18 Hrs			ports to the CPU tower.	PowerPoint
		18.	Use Computer as an input	Basic Internet application
			and output device.	
		19.	Identify Types of memory	
			viz. hard disk, CD, pen	
			drive, external hard disk.	
		MS	<u>Word –</u>	
		20.	Getting started;	
		21.	How to type, format, edit	
			content.	
		22.	How to mail merge.	
		23.	How to convert into a pdf.	
		24.	How to print; compilation	
			of project / business	
			reports.	



25. Password protection of
documents.
<u>MS Excel –</u>
26. Getting started.
27. Excel as a database
manager.
28. Excel as a calculating
application.
29. Some basic calculation and
formulation techniques.
30. How to edit and format.
31. Password protection of
excel sheets.
MS PowerPoint
32. Getting started.
33. PowerPoint as a
presentation manager.
34. How one can present
business ideas using a slide
system, creating
presentations, Editing and
formatting a presentation;
Real life presentations on
corporate / business
briefs.
35. Presentation styles and
types.
36. Book presentations, movie
presentations, corporate
presentations.
37. What is the internet, what
are browsers and how to
browse?
38. How to search on search
engines.
39. How to create a document
with data copied from the
internet.



Professional	Display competence in	40.	Speaking with preparation	Speaking – how to express
Skill 45Hrs;	oral, written and visual		– on self, family, career	yourself verbally, importance
	communication.		aspirations, on any given	of good spoken
Professional			topics.	communication in any field of
Knowledge		41	Radio jockeying,	advancement Business
12 Hrs			introducing seniors,	Communication – verbal.
12 1113			initiating business	
			conversations, sales	
			pitching, ending business	
			meetings, body language	
			to impress others, reading	
			other's body language.	
		42	Speaking on the spot	
			extempore, just a minute,	
			flip-back; role plays,	
			dialogues, group	
			discussions, interjection,	
			raising a query, answering	
			a query.	
Professional	Apply safe working	43.	General guidelines of how	Accident prevention
Skill 60Hrs;	practices with OSH		to prevent an accident	techniques,
,	legislations in India.		from happening –	Occupational Safety and
Professional	0		depending on job types.	Health legislations in India.
Knowledge		44.	Humanity and helping	5
18 Hrs			colleagues, how to	
			prevent oneself in	
			emergency.	
		45.	Learning how and when to	
			evacuate in case of an	
			emergency – earthquake,	
			fire, terror attack, etc;	
			how should office spaces	
			be designed – workplace	
			ergonomics; need for first	
			aid, fire extinguisher and	
			emergency numbers.	
		46.	Practical aspects of	
			Factories Act.	



		47	Marken and Commencedies	
		47.	Workmen's Compensation	
			Act & ESI Act to be	
			explained with examples	
			& case studies.	
Professional	Select appropriate	48.	How to open a mail	Advanced internet
Skill 45Hrs;	search engines for		account or use Outlook	application.
	creation of document		Express MS Outlook.	Business Applications and IT.
Professional	and data record with	49.	Sending mails, answering	Business Communication –
Knowledge	proper internet skill.		mails.	Written.
12 Hrs		50.	Security issues and	
			passwords.	
		51.	Online marketing basics;	
			ecommerce and m-	
			commerce.	
		52.	Introduction to financial	
			tools. Online marketing	
			reports.	
		53.	Software's to convert data	
			in different forms	
			freeware; concepts of	
			spyware, malware and	
			internet security.	
		54.	Resume building,	
			introductory notes, e-mail	
			communication, request	
			for meetings and written	
			acknowledgements.	
		55.	What is the concept of	
			quarantine?	
Professional	Apply proper corporate	56.	What are the government	Women and Occupational
Skill 22 Hrs;	guidelines for women at		and corporate guidelines	Safety; Managing work and
- /	work place.		for women at work?	family.
Professional		57.	What is meant by social or	Online Social Media.
Knowledge			physical abuse of a	
06 Hrs			woman?	
001110		58	What is the legal defence	
		50.	sought by a woman in her	
			working environment?	



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		59.	How to manage work life	
			balance – the need for it.	
		60.	What is the concept of	
			social media; uses of social	
			media – networking,	
			making friends, business	
			prospects.	
Professional	Display competence in	61.	How to greet, wish, bid	Social / Formal etiquettes.
Skill 22Hrs;	oral, written and visual		goodbye; how to	
	communication.		exchange business cards.	Introduction to quality
Professional		62.	How to speak with seniors	consciousness.
Knowledge			and juniors, how to	
06 Hrs			maintain corporate	
			decorum.	
		63.	How to eat/drink in	
			social/corporate get-	
			togethers.	
		64.	How to thank people.	
			History of Indian	
			civilization.	
		66.	How the Indian economic	
			state in its current form	
			came into being; barter	
			system and the silk route,	
			spice trade.	
		67.	Colonization – different	
			wars during the Islamic	
			period and later the	
			British East India	
			Company; Indian	
			independence and the	
			economic changes.	
		68.	How our present stage is	
			related to our past and	
			how our future is related	
			to the present economic	
			situation.	
		69.	Why the Indian growth	
		55.		



				,
			was called Hindu Growth	
			rate?	
		70.	How did the growth rate	
			change to near double	
			digit; basic understanding	
			of liberalization and	
			opening of Indian	
			economy.	
		71.	Linking with the concept	
			of more choice and	
			expanding market.	
		72.	Why do we need a quality	
			process?	
		73.	How does quality help an	
			organization?	
		74.	How is an organization's	
			vision linked to its quality	
			consciousness?	
Professional	Identify, select the	75.	Why do we need	Basics of Economics – an
Skill 70Hrs;	conceptual skills and		economics?	overview of micro and
	quantitative skills in an	76.	Economics and its impact	macroeconomics, theory of
Professional	economic context as per		on our life.	demand and supply,
Knowledge	Indian scenario.	77.	Economics and choice –	production, markets, GDP,
24 Hrs			with case studies and	inflation, wage market, basic
			examples of everyday life.	concept of employment.
		78.	Economic concepts used	
			in business –	Introduction to Indian
			understanding demand,	economy.
			supply, production.	
		79.	Economic decisions to	Concepts of National
			enter a market based on	Economic Planning.
			type of market –	
			monopoly, oligopoly,	Quality concepts and Quality
			duopoly, perfect	Tools.
			competition.	
		80.	Basic concept of why	
			prices rise – inflation.	
		81.	How price rise affects our	
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	life – money supply and
	theory of wage.
82.	How does one contribute
	to the country's growth –
	concepts of GDP and
	GNP?
83.	Why do people remain
	unemployed and the role
	of government in reducing
	unemployment?
84.	What is meant by a
	planned economy?
85.	Where did the concept of
	planning evolve from?
86.	What is the difference in
	the economic
	development of the
	western world Capitalist
	and the Soviet Bloc
	Communist-Socialist?
87.	How the growths of
	Chinese and Indian
	economy differ?
88.	How the knowledge of
	economic growth help you
	as an entrepreneur?
89.	Quality in customer-
	supplier relations,
	designing organizations
	for quality 8 Tools and
	techniques used to
	achieve quality.
90.	Role plays and skits to
	explain how quality
	adherence builds long
	term credibility and
	organizational growth.
91.	Individual's contributions



	to enhancing	
	organizational quality.	
92	2. What are the	Concepts of Happy
	contributions of an	Capitalism, trickle up Theory,
	entrepreneur that will	Increasing Marginal Utility,
	make the society better,	Survival of the Weakest.
	people around happier	
	and economic system	Advanced Executive
	stronger?	Communication.
93	3. How can capitalism the	
	concept of rich getting	Concepts in TQM and ISO.
	richer and poor getting	
	poorer make a society	Detailed quality specifications
	happier?	of an entrepreneur – business
94	4. In an era of cut-throat	leader, analytical mind
	competition, where it is	Market Feedbacks and
	the law of the jungle and	business decisions; market
	the fittest only survive.	intelligence, Business
9!	5. How can modern	environment and
	economic thought	entrepreneurship.
	involving National	
	Economic Planning ensure	
	the survival of the	
	weakest?	
G	roup Discussion	
90	6. Initiate a discussion,	
	participate in a discussion,	
	drawing conclusion.	
In	nterviewing techniques	
91	7. What and how to answer,	
	what not to answer, Salary	
	negotiations; Listening	
	skills – span of attention,	
	skimming information;	
	Barriers to listening –	
	noise (useless	
	information).	
98	8. Quality Management	
98	negotiations; Listening skills – span of attention, skimming information; Barriers to listening – noise (useless information).	



	System in organizations, in	
	processes, in delivery.	
	99. Matching organizational	
	goals with quality	
	management; Quality and	
	environment, quality and	
	employees, ISO	
	certifications and different	
	quality standards for	
	different industries – CE,	
	ISI, Hallmark, BIS, Wool	
	mark, etc.	
	100. Can all entrepreneurs	
	become good leaders?	
	101. Can all leaders become	
	good entrepreneurs?	
	102. Analytical qualities of an	
	entrepreneur.	
	103. Basic understanding of	
	finance, HR and	
	marketing; People	
	management and	
	entrepreneurship.	
	104. How to test your business	
	ideas?	
	105. How to know whether the	
	business idea is justified?	
	106. How to identify the right	
	time, opportunity,	
	market?	
	107.SWOT of self as an	
	individual and of your	
	business proposition.	
	108. Government's role in	
	promoting	
	entrepreneurship,	
	economic system and an	
	entrepreneur's role in it,	
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		financial and legal	
		support, seeking loan or	
		funding VC, PE, banks.	
		109. Tax implications for your	
		business – octroi, different	
		schemes and support	
		organizations of	
		government – DIC, SIDA,	
		SISI, NSIC, SIDO, National	
		Scheduled Tribes Finance	
		and Dev Corporation	
		NCTFDC, etc.	
Professional	Use a range of	110.Value of time for a	Time Management.
Skill 45Hrs;	recognized time	business, how to respect	Introduction to
	management	other's time, how is time	Entrepreneurship, who can
Professional	techniques.	management, punctuality	become an entrepreneur,
Knowledge		and regularity leads to	how can entrepreneur start
12 Hrs		positive attitude towards	his venture?
		work.	National Economic Planning
		111.How to schedule your day	and how India may grow
		and prioritize your work,	faster? Critical detailing of
		how to plan your goals,	the economic development
		brief about project	vis a vis the most optimal
		planning processes.	development strategy.
		112.What is entrepreneurship	
		– basic concepts?	Introduction to Quality
		113. Difference between	parameters.
		entrepreneurship and self-	
		employment.	
		114.How an entrepreneur	
		contributes to economic	
		growth and prosperity of a	
		country.	
		115.Entrepreneurial qualities,	
		what makes an	
		entrepreneur different	
		from a business manager,	
		entrepreneurs, Ethics,	
		· · · · · · · · · · · · · · · · · · ·	



attitudes, values and	
motives.	
116.Competencies required to	
be a successful	
entrepreneur, Case	
studies on successful	
entrepreneurs Creativity	
and entrepreneurship;	
how to think creatively	
and innovatively.	
117.How does a successful	
entrepreneur see same	
thing differently with a	
business acumen,	
Entrepreneurship and	
calculated risk.	
118.Current economic	
situation,	
Concepts of the economic	
crisis in 2008-10.	
119.What are the factors that	
stabilize a country from	
economic crisis.	
120.What can be your role in	
bringing about a change in	
consciousness towards	
current economic	
development process.	
121.What is the concept of	
'wealth at the bottom of	
the pyramid'?	
122.How can there be a	
growth in employment,	
betterment of healthcare	
and education facilities.	
123.A brief understanding of	
political economics.	
124.How your business or	



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		operation may increase	
		multi fold if National	
		Economic Planning is	
		implemented in the real	
		sense.	
		125.How and when to	
		implement the 5S	
		Concept, Kaizen, TPM,	
		SGA, Quality Circle, Just in	
		Time, 6 Sigma; lectures by	
		industry experts.	
Professional	Identify, select and	126. An introductory concept	Introduction Syllabus review
Skill 22Hrs;	apply the key terms,	of case study-based	Course expectations.
	theories /concepts and	teaching.	Content introduction and
Professional	practices within the	127. How to read a case	class resources Pedagogy of
Knowledge	field of financial	study.	the curriculum.
06 Hrs	management.	128. How to analyze a case	Introduction to various forms
		study.	of teaching mechanisms
		129. What kinds of answers to	which will include role-plays,
		look for Do cases have	case-studies specific to
		any right or wrong	marketing.
		answers?	How to read a case and draft
		(This course requires an	out solutions.
		enhanced focus on IT based	Understanding Financial
		financial packages and Excel	statements.
		based operations)	Financial statements.
		130. Reorientation to MS	Principal Financial statements
		Excel and introduction to	like Balance Sheet, profit and
		basic financial packages.	Loss and cash flows.
		131. Participatory practice	Method of presentation and
		Sessions	limitations thereof
		 Generally Accepted 	Understanding Balance sheet
		Accounting Principles	and principal ratios dealing
		Financial Statement	with liquidity, turnover,
		analysis	leverage and efficiency.
		 Creative accounting 	How users of accounting
		and window dressing	information interpret the
		in practice.	Balance Sheet.
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		122 Faalfaars 111	
		132. Feel from a practitioner.	Importance of cash flows and
		133. Guest Lecture from any	how information regarding
		Manager in the financial	operating, investing and
		Industry.	financing is obtained.
Drefessional	Develop and apply the	124 Introducing all passible	Lindovatorading the World of
Professional	Develop and apply the	134. Introducing all possible	Understanding the World of
Skill 45Hrs;	skill in financial market;	products in the markets:	Finance.
Duefeesienel	identify funding	• Debt	Introducing the Indian
Professional	sources, instruments,	Equity	Securities Markets and its
Knowledge	and markets.	Hybrid	overview:
12 Hrs		 Mutual Fund 	Meaning, Nature, Products,
		Fixed Deposits	Participants, Functions,
		Insurance	Growth & Statistics, Legal
		135. The Equity Advantage.	Framework.
		136. Typing Tutor, Entree	
		Tutor.	
		137. Market Index:	Understanding the stock
		Economic significance	markets The World of Stocks:
		of index movement	Electronic order-driven
		 Index Construction 	market.
		 Types of index 	Why the stock market is a
		 Desirable attributes of 	good investment.
		an Index	Why the stock market gets
		 Impact Cost – A 	out of whack with reality.
		measure of liquidity	Recommended ways to invest
		Corporate actions and	in the stock market.
		its effect on index	
		securities.	
		138. Hedging Effectiveness.	
		139. Typing Tutor, Entree	
		Tutor.	
Professional	Develop and apply the	140. Typing Tutor, Entree	How to use the trading
Skill 60 Hrs;	skill in back office	Tutor.	system Depositories – The
	operations, identify	141. Participatory practice	Technology Advantage:
Professional	trading mechanism,	Sessions (Oral revision).	How does the demat system
Knowledge	company's capital		work?
18Hrs	structure, trading		Organization Structure of



approaches and rick			Depository Services offered
approaches and risk			
associated.			by depository.
			Trading Mechanism:
			Different market orders types
			 their order books & Order
			types
			Different market phases –
			logging on & off during these
			phases Inquiry Screen
			Trading Functions:
			Market Watch, Security
			Descriptor, Market by Price,
			Previous Trades, Outstanding
			orders, Activity Log, Order
			Status, Market Movement,
			Market, Inquiry, Security List,
			Multiple index Broadcast &
			graph, Online Backup, Basket
			trading.
	142. Ty	ping Tutor, Entree	Clearing and settlement
	Tu	tor, Bes Trade,	Clearing & Settlement
	Int	tegers.	System:
	143. Pa	rticipatory practice	Transaction cycle
		ssions (Oral revision).	Settlement process, agencies
			& cycle.
			Securities & Funds
			settlement.
			Shortages handling.
			Dematerialization &
			electronic transfer of
			securities.
			Investor protection fund
			Clearing software.
			Risk Management.
			Risk Containment Measures:
			Capital adequacy
			requirements; Margins;
			Settlement guarantee



	Margin Trading:
	Margin Trading:
	Requirements; Cost of margin
	trading; Evolution of Risk
	Management: Different types
	of Problems – Funds/Working
	Capital bottleneck Trading
	losses on A/C.
	Automated trading
	environment
	Need for continuous
	monitoring
	Structured system of daily
	margins.
	Focus on mark to market;
	Gross & net exposure;
	Concentration margins;
	Collateral Concerns & Capital
	adequacy by Way of exposure
	limits
	Real Time online monitoring
	& automatic disablement;
	Portfolio approach to
	exposure & Problem of
	common client positions
	across exchanges Class test
	Number One Back office
	operations Need to focus on
	Back Office:
	Admission of client Legal
	documentation
	Credit limits
	Portfolio reconciliation with
	exchange demand
	Discrepancy resolution
	Membership: Members,
	Brokers, Sub-brokers
144 Tuping Tutor Entrop	
144. Typing Tutor, Entree	Company & capital formation
Tutor, Bes Trade, Integer.	Company & Capital



		1/15	Guest lecture Reflection	Formation:
		145.		
			of an expert trader from	Equity, Debt, IPO, Public
		140	Industry.	issue, Rights & Bonus
		146.	Participatory practice	Capital Structure and Cost of
			Sessions (Oral revision)'.	Capital
		147.	PRACTICAL - Typing	Concept of Dividends
			Tutor, Entree Tutor.	Capital Budgeting
		148.	Bes Trade, Integers,	Time Value of Money:
			NSE/BSE/F&O Mock	Future Value of Single Cash
			Trading (NEAT/BOLT).	Flow
		149.	Guest lecture Reflection	Future Value of an Annuity
			of an expert on risk	Present Value of a Single Cash
			management.	Flow
		150.	Typing Tutor, Entree	Present Value of an Annuity
			Tutor, Bes Trade,	Trading approaches
			Integers, NSE/BSE/F&O	All About Liquidity:
			Mock Trading	Key risk areas – Credit Risk &
			(NEAT/BOLT).	Operational Risk
		151.	Participatory practice	NSCCL – Provides efficient
			Sessions (Oral revision).	C&S services & Operates a
				tight risk containment system
				Counter Party risk guarantee
				Getting a Grip on Trading:
				Order arrival
				Overview of trading terminal
				Getting started with trading
				terminal
				Using trading simulation on
				an academic floor.
				Critical Trading Approaches:
				Developing market outlook
				Pricing your order
				Handling a large order
				Giving clients greater choice
				in trade execution;
				Developing the bigger picture
Professional	Identify Stock Picking	152	NCFM Preparatory	Stock Picking & Timing the
Skill 22Hrs;	and Analysis of Financial	192.	Capital Market (Dealers)	Buy & Sell When to Buy &
JKIII ZZMIS,	and Analysis Of FillanCld		Capital Market (Dediels)	buy a sell when to buy a



Professional Knowledge 06 Hrs	Statements.	to Pick your Stocks. Dow Tindustry Analysis indicates Company Analysis On Bates indicates Analysis Novir Valuation Ratios & Sup Understanding the Financial pages. Stop II 153. Building a portfolio.	Overbought & Oversold
Professional Skill 45Hrs; Professional Knowledge 12 Hrs	Analyze the Debt markets and its Components.	 valuation around one hour along with brief The build one with brief The build one standing of the difference wield curve. To learn the concepts of bond valuation, Yield into the curve, bootstrapping and its valuation. To concept of fixed income instruction. Concept of fixed income instruction. Concept of fixed income instruction. Mechanism of forward and servatives. Mechanism of forward indom servatives. Interest rate swaps in brief. Class Room Reading on NS brief. Class Room Reading indom servatives. Mechanism of forward indom servatindities. Mechanism of forward indom servatives.<!--</td--><td>derstand the mental features and og of debt instruments E-WDM. onment atory and procedural ts related to debt et. rstanding Currency atives Market ducing the Derivatives</td>	derstand the mental features and og of debt instruments E-WDM. onment atory and procedural ts related to debt et. rstanding Currency atives Market ducing the Derivatives
			nas derivatives ing derivatives



	Module, Mock Test.		•	Types of derivatives
	162. Guest Lecture. From NSE		st Lecture. From NSE	Derivatives – product,
		on v	arious aspects of the	participants and functions
		busi	ness Application of	Skill Development:
		Futu	res:	Understanding the
		•	Futures payoffs;	fundamentals of the currency
		•	Trading Strategies –	market.
			Hedging,	Understand the currency
			Speculating and	futures as a risk management
			Arbitrage.	tool.
				Learning about the trading
				platform of the currency
				derivatives segment of a
				stock exchange.
				Interplay: Opportunities for
				arbitraging with the Spot
				Market.
				Learning about beta and
				standard deviation How
				Portfolio diversification
				reduces risk Understanding
				the World of Commodity
				Derivatives
				Commodity Derivatives:
				Difference between
				commodity and financial
				derivatives
				Evolution of the commodity
				market in India & the global
				commodities derivative
				exchanges
				The NCDEX & MCX platform
				Opportunity in Commodity
				Markets:
				Migration from Equity to
				Futures & Futures to
				Commodity Futures
				Growth & Future of


			commodity market
			commodity market.
			Basics of different commodity
Drefessional	Analyza the Faulty		traded.
Professional	Analyze the Equity	163. NCFM Preparatory	Understanding the Equity
Skill 45Hrs;	Futures Market and	Derivatives Market	Futures Market Futures and
	related models.	(Dealers) Module, Mock	Stock Index:
Professional		Test.	Understanding Index futures
Knowledge			Margins & Settlements
12 Hrs			How to read the futures data
			sheet; Selecting the right
			Index
			Pricing of Futures:
			Futures prices models –
			Overview
			Cost of carry model for
			perfect & imperfect markets
			Class Test Number Three
		164. NCFM Preparatory	Understanding the Equity
		Derivatives Market	Options Market
		(Dealers) Module.	What are Options:
		165. Mock Test (Role Play and	Call option
		simulated activities).	Put option
		166. Application of Options:	Option styles; Option
		 Options payoffs; 	concepts & terminologies
		 Trading Strategies – 	Advantages of option
		Bull market strategies,	Trading Pricing of Options:
		Bear market	Options prices models –
		strategies, Volatile	Overview;
		market strategies,	Review of options pricing
		Stable market	factors
		strategies.	Black & Scholes Model
Professional	Identify, select and	167. Exercise on evaluation of	Mutual funds- Pros and cons
Skill 45 Hrs;	analyze the Mutual	Mutual funds with	Risk Diversification. Basic
	Funds Market.	reference to Asset mix,	understanding the concept of
Professional		NAV, Market Price,	mutual funds.
Knowledge		repurchase and reissue	The different players and
12 Hrs		price, Discount, rate of	their respective roles viz.,
		return, portfolio	custodians, asset



	turnover ratio.	management companies,
1	68. Further exercise on the	sponsor etc. in the mutual
	Rating of Mutual funds-	fund industry.
	one example Activity	Learning about the tax and
	 Group assignment 	regulatory issues relating to
	on the Rating of	mutual funds.
	Mutual funds in	Understand the
	India.	fundamentals of net asset
		value (NAV) computation and
		various investment plans.
		Mechanism
		Broad types of Financial
		assets in which investment is
		made in Mutual funds. Types
		of funds - equity, index,
		diversified large cap funds,
		midcap fund, sector fund and
		other equity schemes;
		Open ended versus close
		ended schemes.
		Exchange Traded funds.
1	69. Speaking session by	Mutual funds – Products and
	learners on risk	features Business
	diversification.	Development
1	70. Visit to a Mutual fund	Role and objectives of AMFI;
	Office or Guest Lecture	Different types of plans;
	by a Broker.	Systematic Investment Plan
		(SIP); Systematic Transfer
		Plan (STP) and Systematic
		Withdrawal Plan (SWP);
		Dividend pay-out.
		Types of funds - equity, index,
		diversified large cap funds,
		midcap fund, sector fund and
		other equity schemes;
		Concept of entry and exit
		load; Expense ratio; Portfolio
		turnover; AUM;
		, - ,



			Analysis of cash level in portfolio. Connected Taxation of capital gains; Indexation benefit and FMP. Introduction to exchange traded funds; Market making by authorized participants; creation units;
			Portfolio deposit and cash component.
Professional Skill 45 Hrs; Professional Knowledge 12Hrs	Evaluate the various depositary systems through NSDL mechanism.	171. Filling up a Depositary form, as also how financing functions are done.	Depositary operations- The basic bricks The Basic Bricks Understanding the rationale and role for a depository. The services provided by a depository. The process involved in a depository's functioning. Importance of proper customer identification the application software of NSDL. Mechanisms Pledging/ Hypothecation; Securities Lending & Borrowing; Corporate actions; Public issues; Debt instruments and G-Securities; NSC/KVP in Demat form; MAPIN and TIN Measuring Progress Class Test Number Four.
		172. Filing up account opening forms.	The Processes and follow up- Depositary Continued Settlement. Account opening of beneficiaries; Clearing members and intermediaries;



Professional Skill 22Hrs; Professional Knowledge 06 Hrs	Analyze the role of banking system in Indian economy.	 173. Brief study of a bank's Balance sheet. Field visit 174. Visit to a commercial Bank preferably handling Stock Broking business. 	Transmission & nomination; Dematerialization and re- materialization; Trading & settlement; Off-market transfers; Pay-in and pay-out procedures; Settlement of trades and precautions; Internet initiatives by NSDL. The laws profile Overview of relevant laws and regulations; the primary and the secondary market and the capital market intermediaries Guest Lecture From person conversant in handling of NSDL applications Fundamentals of Banking Interphase Development: Familiarizing with the fundamentals of banking with insight into the policies and practices followed in the Indian banking system To improve one's awareness of the policies and practices in the Indian banking sector. Basics of Bank Deposits, Strategies of mobilizing deposits, Common guidelines of opening and operating accounts, deposit related services, Deposit services
			of opening and operating accounts, deposit related



Professional Skill 45Hrs; Professional Knowledge 12 Hrs	Identify, analyze business Development, Entrepreneurship and E- Trading; show Relationship skills, Selling Skills and business Development.	 175. Group Assignment on Corporate Governance. 176. Case study discussion with respect to fraud and corporate governance. 177. Telephonic Selling Skills. Opening a Call, Opening Challenges Listening Probing, Supporting, Resolving Client Concerns Closing a Call Self – management Sales Behaviour& Success 178. The four stages of sales call Preliminaries, Opening the call, obtaining commitment, closing the Sale. 179. Client needs in the making of sale, giving benefits in making sale, preventing objections. 180. NCFM Preparatory NSDL – Depository Operation Module, Mock Test. 	vis-à-vis other commercial banks Lending, Investments and Para banking Risk Aspect Corporate Governance Control and Governance To adopt the best corporate governance policies and practices. Important concepts related to corporate governance and the regulatory framework governing it. The clause 49 of the listing agreement. And the disclosure and reporting requirements for companies. Internal control and compliance Mechanism Avoidance of Fraud Disclosures Compliance of conditions of the listing agreement with respect to corporate governance. Disclosure requirements; Reporting requirements; Reporting requirements; Related party transactions. Corporate Governance Failures. Class room discussion. Prevention The Path to Trading Success – Relationship Skills The Invisible Hands – SPIN® Selling Skills The SPIN® Strategy
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Situation Questions
Problem Questions
Implication Questions
Need Pay-off Question
Difference between
questions & success
The SPIN [®] model
How to use the SPIN ®
questions
Selling new investment ideas
Turning Theory into Practice:
The golden rules for learning
skills
A summary of the call stages
A strategy for learning the
SPIN [®] behaviours
A final word
Class Test
Number Five
Doing Business in the
Community
Business Development:
Introduction, Scope and
Career pursuit of Business
development
Choosing, acquiring &
managing your business
partners
Managing the functions &
Interrelationships
Other aspects of business
development
Entrepreneurship
How to become a member of
an exchange
Setting up the IT system
Hiring quality manpower
Back office set up



	Getting familiar with the laws
	governing exchange
	E-Trading – Where the street
	meets the Web
	Easing in – A quick tour of e-
	trading portals
	Finding investment ideas –
	List of picks, searches &
	Screens
	Doing your homework –
	Checking facts
	The bottom line – Managing
	your portfolio online
Project Work/Industrial Visit (Optional)	
Broad areas:	
a) Opening of 10 new trading A/C for a Company	



SYLLABUS FOR CORE SKILLS

1. Employability Skills (Common for all CTS trades) (120 hrs)

Learning outcomes, assessment criteria, syllabus and Tool List of Core Skills subjects which is common for a group of trades, provided separately in <u>www.bharatskills.gov.in</u> / <u>www.dgt.gov.in</u>



	List of Tools & Equipment			
	FINANCE EXECUTIVE (For batch of 24 Candidates)			
S No.	Name of the Tools and Equipment	Specification	Quantity	
A. FUR	NITURE FOR LANGUAGE LAB/CLAS	S ROOM		
1.	Human Skull with cross- sectional view of speech organs graphical representation of the same is also accepted as an alternative		1 No.	
2.	Slide Projectors		1 No.	
3.	White Screen		1 No.	
4.	Classroom chairs with writing support		24+1 Nos.	
5.	Instructor's Table		1 No.	
6.	Instructor's Chair		1 No.	
7.	Storage Cabinet		1 No.	
8.	Book Shelf		1 No.	
B. EQ	UIPMENT / FURNITURE FOR IT LAB	/WORKSHOP		
9.	Desktop / Laptop / Notebook PC with latest configuration	CPU: 32/64 Bit i3/i5/i7 or latest processor, Speed: 3 GHz or Higher. RAM: -4 GB DDR-III or Higher, Wi-Fi Enabled. Network Card: Integrated Gigabit Ethernet, with USB Mouse, USB Keyboard and Monitor (Min. 17 Inch. Licensed Operating System and Antivirus compatible with trade related software.	12 Nos.	
10.	Printer any basic model and printer table		1 No. each	
11.	Office Packages MS Word, MS PowerPoint, MS Excel, MS Outlook		12 Nos.	
12.	Computer table		12 Nos.	
13.	LCD projector along with screen		1 No.	
14.	Flip Chart, Markers		1 No.	
15.	Chairs		24+1Nos.	



16.	Instructor's table and chair		1 No. each
17.	Broadband connectivity	Minimum of 512 KBPS	1 No.
18.	Air Conditioner		As required
Note:	-		
1.	1. All the tools and equipment are to be procured as per BIS specification.		
2.	2. Internet facility is desired to be provided in the class room.		

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The DGT sincerely acknowledges contributions of the Industries, State Directorates, Trade Experts, Domain Experts, trainers of ITIs, NSTIs, faculties from universities and all others who contributed in revising the curriculum. Special acknowledgement is extended by DGT to the following expert members who had contributed immensely in this curriculum.

Finance Executive on 6 th to 10 th May 2013 at CSTARI, Kolkata.			
S No.	Name & Designation Shri / Smt.	Representing Organisation	Remarks
1.	L K Mukherjee, DDT	CSTARI, EN-81, Salt Lake, Kolkata-91	Co-ordinator
2.	Sandeep Maan, Member	Advisory Board at Institute for Competitiveness, India – IFC; Advisor - Projects & Operations at Remorphing India	Member
3.	Dev Chandra Jha, Head HR	North India at Videocon Industries Limited	Member
4.	Kumar Gautam, General Manager	Human Resources - Asia , Whirlpool Corporation	Member
5.	Alexander Thomas, Area Vice President	Securitas India, New Delhi	Member
6.	Vivek Nanda, Head Direct Sales	Sharp Business Systems	Member
7.	Devanshu Bhatt, Managing Director & Country Manager	Reval India, New Delhi	Member
8.	G.K Gupta, Head HR	Diakin India, New Delhi	Member
9.	R C Jain, Professor HR	YMCA, New Delhi	Member
10.	Satish Kumar, Professor HR	IIPM, New Delhi	Member
11.	U C Tiwari, Professor of Operations Management	IIPM ex-DGM, SAIL, New Delhi	Member
12.	Pushp Lamba, Professor of Marketing	IIPM, New Delhi	Member
13.	Sanjay Banerjee, Professor of Marketing	SCM Business School, New Delhi	Member
14.	Ranjan Paul, Professor of Marketing & Entrepreneurship	Freelance Marketing Consultant	Member
15.	Maninder Singh, Professor of Marketing,	Freelance Trainer & Marketing Consultant, New Delhi	Member



16.	Aman Chugh, Professor of Finance	ICAI, New Delhi	Member	
	Ramakar Jha, Professor of			
17.	Finance	IIPM, New Delhi	Member	
10	T Ramaswamy, Professor of	UDM Now Dalki	Marahar	
18.	Finance	IIPM, New Delhi	Member	
10	Pankaj Upadhay, Prof. Of	Lange lastitute of Marst Chudies, Dalki	N A a walk a w	
19.	Economics	Jagan Institute of Mgmt Studies, Delhi	Member	



ABBREVIATIONS

CTS	Craftsmen Training Scheme
ATS	Apprenticeship Training Scheme
CITS	Craft Instructor Training Scheme
DGT	Directorate General of Training
MSDE	Ministry of Skill Development and Entrepreneurship
NTC	National Trade Certificate
NAC	National Apprenticeship Certificate
NCIC	National Craft Instructor Certificate
LD	Locomotor Disability
СР	Cerebral Palsy
MD	Multiple Disabilities
LV	Low Vision
НН	Hard of Hearing
ID	Intellectual Disabilities
LC	Leprosy Cured
SLD	Specific Learning Disabilities
DW	Dwarfism
MI	Mental Illness
AA	Acid Attack
PwD	Person with disabilities



