

GOVERNMENT OF INDIA MINISTRY OF SKILL DEVELOPMENT & ENTREPRENEURSHIP DIRECTORATE GENERAL OF TRAINING

#### **COMPETENCY BASED CURRICULUM**

## **SPA THERAPY**

(Duration: One Year)

## **CRAFTSMEN TRAINING SCHEME (CTS)**

**NSQF LEVEL- 3.5** 



## **SECTOR – BEAUTY & WELLNESS**



# **SPA THERAPY**

(Non-Engineering Trade)

(Revised in March 2023)

Version: 2.0

## **CRAFTSMEN TRAINING SCHEME (CTS)**

### NSQF LEVEL – 3.5

Developed By

Ministry of Skill Development and Entrepreneurship

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During the one-year duration of "Spa Therapy" trade, a candidate is trained on Professional Skill, Professional Knowledge and Employability Skill related to job role. In addition to this, a candidate is entrusted to undertake project work, extracurricular activities and on-thejob training to build up confidence. The broad components covered under Professional Skill subject are as below:

The beginning of the year primarily deals with spa therapy introduction. the trainee learns about personality development, introduction to anatomy & physiology, first aid, basic communication skills, posture and yoga, customer relations, history & introduction to 'spa' and introduction to complementary spa therapies, spa as а career, nutrition, housekeeping/inventory/set up, spa product knowledge, spa sales & marketing, swedish massage, abhyangam massage, body massage, body scrub and body wrap, introduction to hydrotherapy, introduction to basic facial, introduction to history of ayurveda, treatments aspects of ayurveda, safety and environment. he gets the idea of trade tools, apparatus & their standardization, calibration, identifies different types of laboratory equipments. The trainee will practice different massage methods, skin and hair treatment, yoga posture & diet knowledge methods to determine various skin & body. Trainee will also be able to examine the quality of various body massage, skin treatment & hair treatment. The trainee learns to use basic body massage & facial, skin and hair treatment. Yoga for wellbeing, deep tissue massage, aromatherapy massage, thai massage, hot stone therapy, balinese massage, shirodhara, potli massage, reflexology, advanced facial, abhyangam, udwartanam, pizhichil, kizhi. The trainee practices on these therapies. Practice different pranayama, asanas, mudras, chakras, various body massage and facial treatment & ayurveda treatment like shirodhara, potli massage, abhyangam, udwartanam, herbal product knowledge, scrubs and body wrap. Practice field preparation.



#### **2.1 GENERAL**

The Directorate General of Training (DGT) under Ministry of Skill Development & Entrepreneurship offers a range of vocational training courses catering to the need of different sectors of economy/ Labour market. The vocational training programmes are delivered under the aegis of Directorate General of Training (DGT). Craftsman Training Scheme (CTS) with variants and Apprenticeship Training Scheme (ATS) are two pioneer schemes of DGT for strengthening vocational training.

'Spa Therapy' trade under CTS is one of the popular courses delivered nationwide through a network of ITIs. The course is of one year duration. It mainly consists of Domain area and Core area. The Domain area (Trade Theory & Practical) imparts professional skills and knowledge, while the core area (Employability Skill) imparts requisite core skills, knowledge and life skills. After passing out the training program, the trainee is awarded National Trade Certificate (NTC) by DGT which is recognized worldwide.

#### Candidates broadly need to demonstrate that they are able to:

- Perform tasks with due consideration to safety rules, accident prevention regulations and environmental protection stipulations;
- Apply professional skill, knowledge & employability skills while performing jobs.
- Document the data related to the task undertaken.

#### **2.2 PROGRESSION PATHWAYS**

- Can join industry as Craftsman and will progress further as Senior Craftsman, Supervisor and can rise up to the level of Manager.
- Can become Entrepreneur in the related field.
- Can join masseur/ Spa therapist
- Senior Spa therapist
- Centre head
- Senior centre head
- Spa trainer
- Spa consultant
- Can join Advanced Diploma (Vocational) courses under DGT as applicable.



#### 2.3 COURSE STRUCTURE

Table below depicts the distribution of training hours across various course elements during a period of one year: -

S No.	Course Element	Notional Training Hours
1	Professional Skill (Trade Practical)	840
2	Professional Knowledge (Trade Theory)	240
3	Employability Skills	120
	Total	1200

Every year 150 hours of mandatory OJT (On the Job Training) at nearby industry, wherever not available then group project is mandatory.

On the Job Training (OJT) / Group Project	150
Optional Courses (10th/ 12th class certificate along with ITI	240
certification or add on short term courses)	

Trainees of one-year or two-year trade can also opt for optional courses of up to 240 hours in each year for 10th/ 12th class certificate along with ITI certification, or, add on short term courses

#### 2.4 ASSESSMENT & CERTIFICATION

The trainee will be tested for his skill, knowledge and attitude during the period of course through formative assessment and at the end of the training programme through summative assessment as notified by the DGT from time to time.

a) The **Continuous Assessment** (Internal) during the period of training will be done by **Formative Assessment Method** by testing for assessment criteria listed against learning out comes. The training institute has to maintain an individual trainee portfolio as detailed in assessment guideline. The marks of internal assessment will be as per the formative assessment template provided on <u>www.bharatskills.gov.in</u>.

b) The final assessment will be in the form of summative assessment method. The All India Trade Test for awarding NTC will be conducted by **Controller of examinations, DGT** as per the guidelines. The pattern and marking structure is being notified by DGT from time to time. **The learning outcome and assessment criteria will be the basis for setting question papers for** 



**final assessment. The examiner during final examination will also check** the individual trainee's profile as detailed in assessment guideline before giving marks for practical examination.

#### 2.4.1 PASS REGULATION

For the purposes of determining the overall result, weightage of 100% is applied for six months and one-year duration courses and 50% weightage is applied to each examination for two years courses. The minimum pass percent for Trade Practical and Formative assessment is 60% & for all other subjects is 33%.

#### **2.4.2 ASSESSMENT GUIDELINE**

Appropriate arrangements should be made to ensure that there will be no artificial barriers to assessment. The nature of special needs should be taken into account while undertaking the assessment. Due consideration should be given while assessing for teamwork, avoidance/reduction of scrap/wastage and disposal of scrap/waste as per procedure, behavioral attitude, sensitivity to the environment and regularity in training. The sensitivity towards OSHE and self-learning attitude are to be considered while assessing competency.

Assessment will be evidence based comprising some of the following:

- Job carried out in labs/workshop
- Record book/ daily diary
- Answer sheet of assessment
- Viva-voce
- Progress chart
- Attendance and punctuality
- Assignment
- Project work
- Computer based multiple choice question examination
- Practical Examination

Evidences and records of internal (Formative) assessments are to be preserved until forthcoming examination for audit and verification by examining body. The following marking pattern to be adopted for formative assessment:

Performance Level		Evi	dence		
(a) Marks in the range of 60%-75% to be allotted during assessment					
For performance in this grade, the candidate	Demonstration	of	good	skills	and



should produce work which demonstrates attainment of an acceptable standard of craftsmanship with occasional guidance, and due regard for safety procedures and practices	<ul> <li>accuracy in the field of work/ assignments.</li> <li>A fairly good level of neatness and consistency to accomplish job activities.</li> <li>Occasional support in completing the task/ job.</li> </ul>
(b) Marks in the range of 75%-90% to be allotte	ed during assessment
For this grade, a candidate should produce work which demonstrates attainment of a reasonable standard of craftsmanship, with little guidance, and regard for safety procedures and practices (c) Marks in the range of more than 90% to be a	<ul> <li>Good skill levels and accuracy in the field of work/ assignments.</li> <li>A good level of neatness and consistency to accomplish job activities.</li> <li>Little support in completing the task/job.</li> </ul>
For performance in this grade, the candidate, with minimal or no support in organization and execution and with due regard for safety procedures and practices, has produced work which demonstrates attainment of a high standard of craftsmanship.	<ul> <li>High skill levels and accuracy in the field of work/ assignments.</li> <li>A high level of neatness and consistency to accomplish job activities.</li> <li>Minimal or no support in completing the task/ job.</li> </ul>



**Masseur:** massages by hand or machine various parts of body to remove stiffness, sprains and pains or to generally to tone up muscles by improving blood circulation or stimulating nervous system.

**Sports Masseur:** is also known as sports therapist or massage therapist or sports massager. The responsibilities of the Sports Masseurs include manipulating muscle tissues to release tension, reduce pain, restore range of movement, ensure timely recovery and promote good body condition usually under the supervision of a medical doctor or a physiotherapist.

**SPA Salon Beauty Therapist:** They will be responsible for administering a range of **treatments** to clients. If you're based in a **salon** you'll also be expected to perform some front of house duties including meeting and greeting customers, answering the phone and taking bookings.

**GYM Trainer Assistant/ Fitness Trainer**; lead, instruct, and motivate individuals or groups in exercise activities, including cardiovascular exercise (exercises for the heart and blood system), strength training, and stretching. They **work** with people of all ages and skill levels.

**Yoga Trainer:** Yoga is an exercise and meditation technique which is based around finding balance of mind through breathing, posture and stretching. As a trainer, would instruct the students in the art of yoga in order to increase their fitness and personal health, in both body and mind.

**Therapists in Ayurvedic Hospital:** An Ayurvedic Massage and Bliss Therapist is a specialist who works with massage and other therapies which are individualized to the nature of the person and nature of any imbalances that are present. Ayurvedic Body Therapies are a significant part of the healing process in Ayurvedic medicine and are becoming popular in clinics and health spas around the world.

#### Reference NCO-2015:

- (i) 2264.0400 Masseur
- (ii) 2264.0401 Sports Masseur

#### **Reference NOS:**

- (i) BWS/N9003
- (ii) BWS/N1002
- (iii) BWS/N2201
- (iv) BWS/N0128
- (v) BWS/N9401



#### **4. GENERAL INFORMATION**

Name of the Trade	SPA THERAPY		
Trade Code	DGT/1092		
NCO - 2015	2264.0400, 2264.0401		
NOS Covered	BWS/N9003, BWS/N1002, BWS/N2201, BWS/N0128, BWS/N9401		
NSQF Level	Level – 3.5		
Duration of Craftsmen Training	One Year (1200 Hours + 150 hours OJT/Group Project)		
Entry Qualification	Passed 10 <sup>th</sup> class examination.		
Minimum Age	14 years as on 01 <sup>st</sup> August of the year of admission.		
Eligibility for PwD	LD, CP, LC, DW, AA, DEAF, HH, SLD		
Unit Strength (No. of Student)	24 (There is no separate provision of supernumerary seats)		
Space Norms	80 Sq. m		
Power Norms	6 KW		
Instructors Qualification fo	pr:		
(i) Spa Therapy Trade	Post Graduate Diploma in Spa Therapy/ Management from recognised university/ college with one year experience in the relevant field. <b>OR</b> Diploma (minimum 2 years) in Spa Therapy/ Management/ CIDESCO from recognised board of education or relevant Advanced Diploma (Vocational) from DGT with two years post qualification experience in the relevant field. <b>OR</b> NTC/NAC passed in the Spa Therapytrade with three years' experience in the relevant field.		
	<b>Essential Qualification:</b> Relevant Regular / RPL variants of National Craft Instructor Certificate (NCIC) under DGT.		



	Out of two Instructors required for the unit of 2(1+1), one must have Degree/Diploma and other must have NTC/NAC qualifications. However, both of them must possess NCIC in any of its variants.		
(ii) Employability Skill	MBA/ BBA / Any Graduate/ Diploma in any discipline with Two years' experience with short term ToT Course in Employability Skills. (Must have studied English/ Communication Skills and Basic Computer at 12th / Diploma level and above) OR Existing Social Studies Instructors in ITIs with short term ToT Course		
List of Tools and Equipment	in Employability Skills. As per Annexure – I		



Learning outcomes are a reflection of total competencies of a trainee and assessment will be carried out as per the assessment criteria.

#### 5.1 LEARNING OUTCOMES

- 1. Develop personality and behavioural skills to take SPA as a career goal following safety precautions. (NOS: BWS/N9003)
- 2. Identify and mark different body parts, joints, muscles and bones of human body for spa therapy. (NOS: BWS/N1002)
- 3. Carry out holistic massages. (NOS: BWS/N1002)
- 4. Perform techniques of applying various forms of hydrotherapy related to all modalities. (NOS: BWS/N1002)
- 5. Carry out skin diagnosis using mapping techniques and techniques to suit your client's requirements. (NOS: BWS/N1002)
- 6. Identify the body layers and their relation to function and properties, determine depth of pressure. (NOS: BWS/N1002)
- 7. Rely on the reflexes map of the feet and hands to all the internal organs and other human body parts. (NOS: BWS/N1002)
- 8. Perform various full body scrub and wraps with its benefits. (NOS: BWS/N1002)
- 9. Identify, select and apply the Spa product and sales according to skin type. (NOS: BWS/N1002)
- 10. Develop skill dealing with different SPA therapies. (NOS: BWS/N1002)
- 11. Develop skill on IT literacy. (NOS: BWS/N9003)
- 12. Develop the skill of Yoga. (NOS: BWS/N2201)
- 13. Develop the skill of Aayurveda and full body shiroabhiyangam massage in case of product handling, dispensing and energetic release. (NOS: BWS/N9401)
- 14. Identify, select and apply various essential oils and career oils and blends of oil in Spa therapy. (NOS: BWS/N1002)
- Locate the energetic lines of the feet, legs, hips, back, shoulders, neck, head and face. (NOS: BWS/N1002)
- 16. Develop and apply the skill on stone therapy. (NOS: BWS/N1002)
- 17. Develop and apply the skill on Shirodhara Massage. (NOS: BWS/N9401)
- 18. Develop and apply the skill on Potli Massage. (NOS: BWS/N9401)
- 19. Carry out facial treatment for dry and oily skin. (NOS: BWS/N0128)
- 20. Develop and apply the skill on Udwartanam Massage. (NOS: BWS/N9401)
- 21. Develop and apply the skill on Pizhichil Massage. (NOS: BWS/N9401)
- 22. Develop and apply the skill on Kizhi massage. (NOS: BWS/N9401)



## 6. ASSESSMENT CRITERIA

L	EARNING OUTCOMES	ASSESSMENT CRITERIA
1.	Develop personality and behavioural skills to take SPA as a career goal following safety	Identify and select spa industry.
		Setup behavioural skill.
		Plan the scheduled task.
		Ability to communicate.
	precautions. (NOS: BWS/N9003)	Communication, written and oral ability
	(1003. 2003) 1030037	Attain the customer.
		Reports and feedback
2	Identify and mark	Identify the different important body parts.
Ζ.	Identify and mark different body parts,	
	joints, muscles and	Marking of important muscles.
	bones of human body	Marking of important Bones.
	for spa therapy.	Marking of important Joints.
	(NOS: BWS/N1002)	Identify functions of different body parts.
3.	Carry out holistic	Pre Treatment set up for holistic massages.
	massages. (NOS: BWS/N1002)	Product handling for holistic message.
	(NOS: BWS/N1002)	Customize the treatment according to consultation.
		Energetic release and Cleansing.
		Observe self protection during holistic massage.
	Deufeure techniques of	
4.	Perform techniques of applying various forms	Identify different types of hydrotherapy treatment.
	of hydrotherapy	Identify essential steps of Hydrotherapy Treatment.
	related to all modalities.	Prepare pre treatment setup.
		Apply skill on customer handling and draping.
	(NOS: BWS/N1002)	Follow safety precaution during hydrotherapy.
	<b>0</b>	
5.	Carry out skin diagnosis using mapping techniques and techniques to suit your client's requirements.	Identify different types of facial treatment.
		Identify essential steps of Facial Treatment.
		Prepare pre treatment setup.
		Apply skill on customer handling and draping.
	(NOS: BWS/N1002)	Follow safety precaution during hydrotherapy.
6.	Identify the body layers	Identify different types of body layer treatment.
	and their relation to	Identify essential steps of body layer Treatment.



	function and	Prepare pre treatment setup.		
	properties, determine	Apply skill on customer handling and draping.		
depth of pressure. (NOS: BWS/N1002)		Follow safety precaution during body layer treatment.		
7.	Rely on the reflexes	Identify different types of reflexology treatment.		
	map of the feet and	Identify essential steps of reflexology Treatment.		
	hands to all the	Prepare pre treatment setup.		
	internal organs and	Apply skill on customer handling and draping.		
	other human body parts.	Follow safety precaution during reflexology treatment.		
	(NOS: BWS/N1002)			
8.	Perform various full	Identify different types of body scrub & wraps treatment.		
	body scrub and wraps	Identify essential steps of body scrub & wraps Treatment.		
	with its benefits.	Prepare pre treatment setup.		
	(NOS: BWS/N1002)	Apply skill on customer handling and draping.		
		Follow safety precaution during body scrub & wraps treatment.		
9.	Identify, select and	Identify different types of spa products.		
	apply the Spa product and sales according to skin type. (NOS: BWS/N1002)	Select the spa products.		
		Display the product.		
		Consult with customers.		
		Choose the right product.		
		Suggest the right product to the customers.		
		Prepare the survey report.		
10	. Develop skill dealing	Identify the appropriate therapy.		
	with different SPA	Select the appropriate therapy.		
	therapies. (NOS: BWS/N1002)	Plan for market survey.		
		Deeside the course of action.		
		Identify problems.		
		Apply, analyze and evaluate the information from market survey.		
		Write the report and feedback.		
11	Dovelop skill op IT	Tolophone etiquette & bandling		
11	. Develop skill on IT literacy.	Telephone etiquette & handling.		
	(NOS: BWS/N9003)	Guest appointments & booking procedures.		
		Cancellation policy.		
		Basic knowledge of billing, invoice, tax & vat, stock maintenance.		



12. Develop the skill of	Identify the appropriate yoga to be performed.		
Yoga.	Get your gear.		
(NOS: BWS/N2201)	Choose appropriate session.		
	Sustain the practices.		
	Follow safety procedure.		
13. Develop the skill of Aayurveda and full	Identify different types of Aayurveda and full body shiroabhiyangam massage.		
body shiroabhiyangam massage in case of	Identify essential steps of Aayurveda and full body shiroabhiyangam massage.		
product handling,	Prepare pre treatment setup.		
dispensing and	Apply skill on customer handling and draping.		
energetic release. (NOS: BWS/N9401)	Follow safety precaution during Aayurveda and full body shiroabhiyangam massage.		
14. Identify, select and	Identify different types of Aromatherapy Massage.		
apply various essential	Identify essential steps of Aromatherapy Massage.		
oils and career oils	Prepare pre treatment setup.		
and blends of oil in Spa	Apply skill on customer handling and draping.		
therapy.	Follow safety precaution during Aromatherapy Massage.		
(NOS: BWS/N1002)			
15. Locate the energetic	Identify different types of Thai Massage.		
lines of the feet, legs,	Identify essential steps of Thai Massage.		
hips, back, shoulders,	Prepare pre treatment setup.		
neck, head and face.	Apply skill on customer handling and draping.		
(NOS: BWS/N1002)	Follow safety precaution during Thai Massage.		
16. Develop and apply the	Identify different types of stone therapy.		
skill on stone therapy.	Identify essential steps of stone therapy.		
(NOS: BWS/N1002)	Prepare pre treatment setup.		
	Apply skill on customer handling and draping.		
	Follow safety precaution during stone therapy.		
17. Develop and apply the	Identify different types of Shirodhara Massage.		
skill on Shirodhara	Identify essential steps of Shirodhara Massage.		
Massage. (NOS: BWS/N9401)	Prepare pre treatment setup.		
	Apply skill on customer handling and draping.		



	Follow safety precaution during Shirodhara Massage.		
18. Develop and apply the	Identify different types of Potli Massage.		
skill on Potli Massage.	Identify essential steps of Potli Massage.		
(NOS: BWS/N9401)	Prepare pre treatment setup.		
	Apply skill on customer handling and draping.		
	Follow safety precaution during Potli Massage.		
19. Carry out facial	Identify different types of dry and oily skin.		
treatment for dry and	Identify essential steps of dry and oily skin treatment.		
oily skin.	Prepare pre treatment setup.		
(NOS: BWS/N0128)	Apply skill on customer handling and draping.		
	Follow safety precaution during dry and oily skin treatment.		
20. Develop and apply the	Identify different types of Udwartanam Massage.		
skill on Udwartanam	Identify essential steps of Udwartanam Massage.		
Massage.	Prepare pre treatment setup.		
(NOS: BWS/N9401)	Apply skill on customer handling and draping.		
	Follow safety precaution during Udwartanam Massage.		
21. Develop and apply the	Identify different types of Pizhichil Massage.		
skill on Pizhichil	Identify essential steps of Pizhichil Massage.		
Massage.	Prepare pre treatment setup.		
(NOS: BWS/N9401)	Apply skill on customer handling and draping.		
	Follow safety precaution during Pizhichil Massage.		
22. Develop and apply the	Identify different types of Kizhi massage.		
skill on Kizhi massage. (NOS: BWS/N9401)	Identify essential steps of Kizhi massage.		
	Prepare pre treatment setup.		
	Apply skill on customer handling and draping.		
	Follow safety precaution during Kizhi massage.		



SYLLABUSFOR SPA THERAPY TRADE					
	DURATION: ONE YEAR				
Duration	Reference Learning Outcome	Professional Skills (Trade Practical)		Professional Knowledge (Trade Theory)	
Professional Skill 69 Hrs; Professional Knowledge 30Hrs	Develop personality and behavioral skills to take SPA as a career goal following safety precautions.	1.	Saving techniques during injuries as-electric shock, poisoning, bites & stings, burns on dummies.	<ul> <li>Purpose of first aid.</li> <li>Identification &amp; recoveries of different types of injuries such as- Fractures, burns, electric shock, loss of consciousness, external bleeding, poisoning , bites &amp; stings, eye, ear, nose &amp; throat emergencies, high Blood pressure.</li> <li>Self protection.</li> </ul>	
		2. 3. 4. 5. 6.	Cleaning Equipment Handling. Linen Handling. Treatment Room Set-up. Treatment Room Cleaning. Infection Control.	<ul> <li>Cleaning equipment</li> <li>Cleaning agents</li> <li>Cleaning Procedure</li> <li>Handling of Chemicals</li> <li>Potential Infections</li> <li>Self Protection</li> <li>Linen handling and</li> <li>Maintenance</li> <li>Laundry Procedures</li> <li>Storage</li> <li>Inventory</li> <li>Fire Prevention</li> <li>Housekeeping</li> <li>Waste management and</li> <li>Pollutants</li> <li>Environmental Protection</li> </ul>	
		7. 8. 9. 10.	Personal grooming. Body language. Attitude towards customer. Showing examples and ppts to students of different SPA experts.	. Grooming . Personal Hygiene . Uniform – Background and Purpose . Personal & Social Etiquette . Corporate Etiquette . Self management	



		11. Presentation Skills.	. Confidence Building
			. Body Language
			. Relationship Management
			. Communication Skills
			. Anger Management
			. Basic Requirements
			. Remuneration/ Earning
			. SPA Career Options
			. How to start your own spa
			business
			. Job Opportunities- India and
			abroad
			. Role and Responsibilities of
			spa therapist
			. Basic English phrases
			. Basic Grammar
Professional	Identify and mark	Marking different body Parts-	General introduction to the
Skill 30 Hrs;	different body parts,		human body as well as the
	joints, muscles and	12. Marking and identifying	ten major body systems:-
Professional	bones of human	important muscles, Joint	. Skeletal
Knowledge	body for spa	and bones.	. Muscular
12Hrs	therapy.		. Nervous
			. Endocrine
			. Cardiovascular
			. Lymphatic
			. Respiratory
			. Digestive
			. Urinary
			. Reproductive
Professional	Carry out holistic	13. Pre Treatment set up.	. History of Holistic Massage
Skill 50 Hrs;	massages.	14. Customer Handling and	. full body massage steps with
,		Draping.	preparation of points and
Professional		15. Product handling.	strokes
Knowledge		16. Self- Protection.	. Treatment Preparation
06Hrs		17. Customize the treatment	. Benefits
		according to consultation.	. Contra Indications
		18. Energetic release and	. Pre & Post treatment tips
		Cleansing.	
Professional	Perform techniques	19. Pre Treatment set up.	. History of hydrotherapy
Skill 35 Hrs;	of applying various	20. Equipment Handling.	. Different types of
, , , , , , , , , , , , , , , , , , ,	forms of	21. Dispensing.	hydrotherapy treatments
Professional	hydrotherapy	22. Customer Handling and	. Essential Hydrotherapy
Knowledge	related to all	Draping.	Treatment steps
06Hrs	modalities.	23. Customize the treatment	. Treatment Preparation
Coms	modulites.	according to	. Benefits
			. Denento



			Consultation.	. Contra indications
				. Pre and Post Treatment Tips
Professional	Carry out skin	24.	Pre Treatment set up.	. History of Facial Treatment
Skill 54 Hrs;	diagnosis using	25.	Equipment Handling.	. Different Types of Facials
,	mapping techniques	26.	Product Handling.	Treatments
Professional	and techniques to	27.	Dispensing.	. Essential Basic Facial
Knowledge	suit your client's	28.	Self-Protection.	Treatments steps
06Hrs	requirements.	29.	Customer Handling and	. Treatment Preparation
	- 1		Draping.	. Benefits
		30.	Customize the treatment	. Contra indications
			according to	. Pre and Post Treatment Tips
			Consultation.	
Professional	Identify the body	31.	Pre Treatment set up.	. History of Holistic Massage
Skill 30 Hrs;	layers and their	32.	Customer Handling and	. Essential massage steps
	relation to function		Draping.	. Treatment Preparation
Professional	and properties,	33.	Product Handling.	. Benefits
Knowledge	determine depth of	34.	Dispensing.	. Contra indications
06Hrs	pressure.	35.	Procedure.	. Pre and Post Treatment Tips
Professional	Rely on the reflexes	36.	Pre Treatment set up.	. History of Reflexology
Skill 40Hrs;	map of the feet and	37.	Customer Handling and	. Concept and Principles of
	hands to all the		Draping.	Reflexology
Professional	internal organs and	38.	Product Handling.	. Treatment Preparation
Knowledge	other human body	39.	Procedure.	. Benefits
12Hrs	parts.			. Contra indications
				. Pre and Post Treatment Tips
Professional	Perform various full	40.	Pre treatment set up.	. History of body scrub and
Skill 30 Hrs;	body scrub and	41.	Customer handling and	wraps
Professional	wraps with its		draping.	. scrub steps
Knowledge	benefits.	42.	Dispensing.	. Treatment preparation
06Hrs		43.	Customize the treatment	. Benefits
			according to consultation	. Contra Indications
			Procedure.	. Pre & Post treatment tips
Professional	Identify, select and	44.	Product Handling	. Herbs
Skill 60 Hrs;	apply the Spa		Dispensing.	. Essential Oils
	product and sales	45.	Retail Display and	. Aromatic Oils
Professional	according to skin		Management.	. Body Scrubs
Knowledge	type.	46.	Preparation and Blending	. Body Wraps
12Hrs			of Therapy products.	. Facial Products
		47.	Basic customer	
			consultation.	choose the right product
		48.	Market survey visits.	. Preservatives
		49.	Visits to different spa	. Active Ingredients
			saloons.	. Carrier Oil & Base Creams
				. Pre blended oils



Professional Skill 30 Hrs; Professional Knowledge 18Hrs Professional Skill 22 Hrs;	Develop skill dealing with different SPA therapies.	<ul> <li>50. Marketing survey on following</li> <li>Acupressure</li> <li>Acupressure</li> <li>Acupuncture</li> <li>Colon Therapy</li> <li>Chinese Medicine</li> <li>Ear Candling</li> <li>Electropathy</li> <li>Gem Therapy</li> <li>Herbalism</li> <li>Homoeopathy</li> <li>Naturopathy</li> <li>Physiotherapy</li> <li>Reiki</li> <li>Tibetan Medicine</li> <li>Front office handling</li> <li>51. Telephone etiquette &amp;</li> </ul>	<ul> <li>Pre Blended creams</li> <li>Soaps, Shampoos, lotions</li> <li>Licensing (Drug Control)</li> <li>Product Testing</li> <li>Efficacy</li> <li>Shelf Life</li> <li>Storage</li> <li>Contamination</li> <li>Allergies</li> <li>Difference between Sales and Marketing</li> <li>Customer Consultation and Analysis</li> <li>Importance of product knowledge</li> <li>Approaching customer &amp; learning the needs</li> <li>Customer Sales Interaction before, during &amp; after treatment</li> <li>Continued Sales &amp; Product Training</li> <li>Acupressure</li> <li>Acupuncture</li> <li>Colon Therapy</li> <li>Chinese Medicine</li> <li>Ear Candling</li> <li>Electropathy</li> <li>Gem Therapy</li> <li>Herbalism</li> <li>Homoeopathy</li> <li>Naturopathy</li> <li>Physiotherapy</li> <li>Reiki</li> <li>Tibetan Medicine</li> </ul>
Professional Knowledge 06Hrs	literacy.	<ul> <li>51. Telephone enquerte &amp; handling.</li> <li>52. Guest appointments &amp; booking procedures.</li> <li>53. Cancellation policy.</li> <li>54. Basic knowledge of</li> </ul>	handling . Customer Appointments & Booking Procedures . Cancellation Policy



			billing, invoice, tax & vat,	
			stock maintenance.	
Professional	Develop the skill of	55.	Posture.	History & Evolution of Yoga
Skill 60 Hrs;	Yoga.	56.	Breathing Techniques.	. Schools of Yoga. Posture
		57.	Pranayam.	. Diet
Professional		58.	Asanas.	. Meditation
Knowledge		59.	Mudras.	
12Hrs		60.	Chakras.	
Professional	Develop the skill of	61.	Pre treatment set up.	History of Aayurveda Massage
Skill 30 Hrs;	Aayurveda and full	62.	Customer handling and	. Knowledge of Various
	body		explaining blends of oils.	ayurvedic Oils used
Professional	shiroabhiyangam	63.	Product Handling.	. Essential massage steps and
Knowledge	massage in case of	64.	Dispensing.	strokes
12Hrs	product handling,	65.	Self Protection.	. Treatment preparation
	dispensing and	66.	Customize the treatment	. Benefits
	energetic release.		according to	. Contra indications
			Consultation.	. Pre & Post treatment tips
		67.	Energetic release and	
			Cleansing.	
Professional	Identify, select and	68.	Customer Handling and	. History of Aromatherapy
Skill 40 Hrs;	apply various		Draping.	Massage
	essential oils and	69.	Product Handling	. Study of some Important
Professional	career oils and	70.	Dispensing.	Essential Oils
Knowledge	blends of oil in Spa	71.	Self-Protection.	. Study of some important
12Hrs	therapy.	72.	Customization of	base oils
	.,		Essential Oils.	. Concept of Mixing and
		73.	Blends according to	Blending of essential Oils
			Consultation.	. Essential massage steps
		74.	Procedure.	. Treatment Preparation
		75.	Energetic Release and	. Benefits
			Cleansing.	. Contra indications
				. Pre and Post Treatment Tips
Professional	Locate the energetic	76.	Pre Treatment set up.	. History of Thai Massage
Skill 26 Hrs;	lines of the feet,	77.	Customer Handling and	. Essential massage steps
	legs, hips, back,		Draping.	. Treatment Preparation
Professional	shoulders, neck,	78.	Self-Protection.	. Benefits
Knowledge	head and face.	79.	Procedure.	. Contra indications
06Hrs				. Pre and Post Treatment Tips
Professional	Develop and apply	80.	Pre Treatment set up.	. History of Hot Stone Therapy
Skill 30 Hrs;	the skill on stone	81.	Customer Handling and	Massage
Skii 50 m 5,	therapy.	01.	Draping.	. Essential massage steps
Professional	cherupy.	82.	Product Handling.	. Treatment Preparation
Knowledge		83.	Equipment Handling	. Benefits
06Hrs		83. 84.	Self-Protection.	. Contra indications
001115		04.		



		85.	Procedure.	. Pre and Post Treatment Tips
		86.	Energetic Release and	
			Cleansing.	
Professional	Develop and apply	87.	Pre Treatment set up.	. History of Shirodhara
Skill 35 Hrs;	the skill on	88.	Customer Handling and	Massage
	Shirodhara		Draping.	. Treatment Preparation
Professional	Massage.	89.	Product Handling.	. Knowledge of various
Knowledge		90.	Dispensing.	Products used For Shirodhara
12Hrs		91.	Equipment Handling and	. Benefits
			care.	. Contra indications
		92.	Self-Protection.	. Pre and Post Treatment Tips
		93.	Procedure.	
Professional	Develop and apply	94.	Pre Treatment set up.	. History of Potli Massage
Skill 45 Hrs;	the skill on Potli	95.	Customer Handling and	. Various Herbs used for
	Massage.		Draping.	Pottali
Professional		96.	Product Handling.	. Treatment Preparation
Knowledge		97.	Equipment Handling.	. Benefits
12Hrs		98.	Preparation of Pottali.	. Contra indications
		99.	Dispensing.	. Pre and Post Treatment Tips
			Procedure.	
Professional	Carry out facial		Pre Treatment set up.	. Current Trends in Advanced
Skill 40 Hrs;	treatment for dry	102.	Customer Handling and	Facials
	and oily skin.		Draping.	. Different types of Advanced
Professional			Product Handling.	Facials
Knowledge			Dispensing.	. Advanced Facial steps
12Hrs		105.	Procedure.	. Knowledge of some
				Important Facial Products
				. Treatment Preparation . Benefits
				. Contra indications
				. Pre and Post Treatment Tips
Professional	Develop and apply	106	Treatment Room Step	. Theory of Udwartanam
Skill 28 Hrs;	the skill on	100.	Up.	Massage
3KIII 20 1113,	Udwartanam	107	Products handling and	. Treatment Preparation
Professional	Massage.	107.	preparation.	. Benefits
Knowledge	Widssüge.	108	Dispensing.	. Contra indications
12Hrs			Procedure	. Precautions
Professional	Develop and apply		Treatment Room Step	Theory of Pizhichil Massage
Skill 28 Hrs;	the skill on Pizhichil		Up.	. Treatment Preparation
201110,	Massage.	111.	Products Handling.	. Benefits
Professional			Dispensing.	. Contra indications
Knowledge			Procedure	. Precautions
12Hrs				
Professional	Develop and apply	114.	Treatment Room Step	. Theory of various type of
			F	, -,



Skill 28 Hrs;	the skill on Kizhi	U	Jp.	Kizhi massage		
	massage.	115. P	Products handling and	. Treatment Preparation		
Professional		р	preparation.	. Benefits		
Knowledge		116. D	Dispensing.	. Contra indications		
12Hrs		117. P	Procedure	Precautions		
Project work/	Project work/ Industrial visit					
<b>Broad Areas:</b>						
a) Sop an	d interaction for therap	oists.				
b) SPA Products						
c) Reflexology Chart						
d) Diet Ch	nart					



#### SYLLABUS FOR CORE SKILLS

1. Employability Skills (Common for all trades) (120 Hrs)

Learning outcomes, assessment criteria, syllabus and Tool List of Core Skills subjects which is common for a group of trades, provided separately in <u>www.bharatskills.gov.in</u>/www.dgt.gov.in



	LIST OF TOOL	S & EQUIPMENT				
SPA THERAPY (for batch of 24 Candidates)						
S No.	Name of the Tools and Equipment	Specification	Quantity			
A. TRAII	NEES TOOL KIT					
1.	Apron		24 Nos.			
2.	Towel small		12 Nos.			
3.	Bed Sheet		24 Nos.			
4.	scissor		24 Nos.			
5.	Thread		24 Nos.			
6.	Talcum powder		24 Nos.			
7.	Pumic Stone		24 Nos.			
8.	Towel big full size		24 Nos.			
B. SHO	P TOOLS & EQUIPMENT					
9.	First Aid Dummy		2 Nos.			
10.	First Aid Kit		2 Nos.			
11.	Fire Extinguishers	Water, CO <sub>2</sub> Blanket	2 Nos.			
12.	Housekeeping Equipment		As Required			
13.	Treatment room with shower, steam room, sauna, water features (Bathtub, Jacuzzi etc.)		1 No. Each			
14.	Trash bin		10 Nos.			
15.	Refrigerator		1 No.			
16.	Spa Linen		As Required			
17.	Spa Massage bed		8 Nos.			
18.	Treatment Trolley		8 Nos.			
19.	Anatomy & Physiology charts of all major systems		1 No. (each)			
20.	Thai Massage Mat	220 x 250 cm	1 No.			
21.	UV Sterilizer		2 Nos.			
22.	Hot Cabinet		2 Nos.			
23.	Cold Cabinet		2 Nos.			
24.	Reference Books for Library		As required			
25.	Wax Heater		10 Nos.			
26.	Spa publications (selection)		As required			



Manicure/ Pedicure Set (cutters, filers, cleaners, cuticle pushers, nail brush, pumic stone, wooden & steel scraper etc.) Manicure / Pedicure station Back Massage Chair Hair Dryer (Hand Held) Ayurvedic Wooden Bed Shirodhara Stand Foot Ladder		10 Nos. 5 Nos. 4 Nos. 2 Nos.
brush, pumic stone, wooden & steel scraper etc.) Manicure / Pedicure station Back Massage Chair Hair Dryer (Hand Held) Ayurvedic Wooden Bed Shirodhara Stand		4 Nos.
scraper etc.) Manicure / Pedicure station Back Massage Chair Hair Dryer (Hand Held) Ayurvedic Wooden Bed Shirodhara Stand		4 Nos.
Manicure / Pedicure station Back Massage Chair Hair Dryer (Hand Held) Ayurvedic Wooden Bed Shirodhara Stand		4 Nos.
Back Massage Chair Hair Dryer (Hand Held) Ayurvedic Wooden Bed Shirodhara Stand		4 Nos.
Hair Dryer (Hand Held) Ayurvedic Wooden Bed Shirodhara Stand		
Ayurvedic Wooden Bed Shirodhara Stand		2 Nos
Shirodhara Stand		205.
		2 Nos.
Footladdar		2 Nos.
FOOL Lauder		2 Nos.
Wooden Trolley		2 Nos.
Manicure Chair for Therapist		5 Nos.
Pedicure Stool		5 Nos.
Facial Steamer		2 Nos.
Magnifying Lamp		5 Nos.
Yoga Mats		25 Nos.
Aroma Burner		2nos.
Creamic Katori		2Nos.
Wooden Trays		10Nos.
Creamic Bowl		10Nos.
Soap/Lotion Dispensers		6Nos.
Oil Bottles with corks		As Required
Bowls	100 ml	10Nos.
Plastic Bowl small	250ml	10Nos.
Wooden Hangers		As Required
Electric water kettle		1Nos.
Hot Plate		1Nos.
Student's Chair with flap		24 Nos.
Teacher's Table and chair		1 set
LCD Projector		1 No
UPS		As required
Computer set with Printer	CPU: 32/64 Bit i3/i5/i7 or latest processor, Speed: 3 GHz or Higher, RAM:-4 GB DDR-III or	As required
	Higher, Wi-Fi Enabled. Network	
	0 0	
	-	
	,	
	,	
	Wooden TrolleyManicure Chair for TherapistPedicure StoolFacial SteamerMagnifying LampYoga MatsAroma BurnerCreamic KatoriWooden TraysCreamic BowlGoap/Lotion DispensersDil Bottles with corksBowlsPlastic Bowl smallWooden HangersElectric water kettleHot PlateStudent's Chair with flapTeacher's Table and chairCD ProjectorJPS	Wooden TrolleyAnicure Chair for TherapistManicure Chair for TherapistPedicure StoolPredicure StoolPedicure StoolSacial SteamerPedicure StoolMagnifying LampPedicure StoolYoga MatsPedicure StoolAroma BurnerPedicure StoolCreamic KatoriPedicure StoolNooden TraysPedicure StoolCreamic BowlPedicure StoolSoap/Lotion DispensersPedicure StoolDil Bottles with corksPedicure StoolBowls100 mlPeastic Bowl small250mlVooden HangersPedicure StoolElectric water kettlePedicure StoolHot PlatePedicure StoolStudent's Chair with flapPedicure StoolCD ProjectorProjectorJPSComputer set with PrinterCPU: 32/64 Bit i3/i5/i7 or latest processor, Speed: 3 GHz or Higher. RAM:-4 GB DDR-III or



		software.	
57.	White Magnetic Board with felt board		1 No
58.	Air conditioner split		As required
59.	Display board		2 No
60.	Curtain/blinds for treatments rooms		As required
C. List	of raw materials		
61.	Eye make-up Remover		As required
62.	Cleansing Milk	For All skin type	As required
63.	Toner		As required
64.	Cleansing Gel	For All skin type	As required
65.	Facial Scurb	For All skin type	As required
66.	Facial massage cream / oil	For All skin type	As required
67.	Facial Mask	For All skin type	As required
68.	Facial Serum	For All skin type	As required
69.	Moisturizing cream	For All skin type	As required
70.	Sun protection cream		As required
71.	Facial Sponge		As required
72.	Types of scrubs	Different types as:- Vanilla Covo, Apricot, Iemongrass, Rice and Oatmeal, Aloe and mint coffee	As required
73.	Types of wraps	Different types as:- Vanilla Coco, mint	As required
74.	Shower Gel	,	As required
75.	Shampoo		As required
76.	Conditioner		As required
77.	Lotions	Different types as-Spice, Vetiver	As required
78.	Foot cream		As required
79.	Aroma therapy oil		As required
80.	Lemongrass oils for diffuser		As required
81.	Almond oil		As required
82.	Olive oil		As required
83.	Seasame oil		As required
84.	Dhanwantram		As required
85.	Sudhabala oil / Dhara oil / karpashtyadi / Thailam oil		As required
86.	Kairkare		As required
87.	Kottanchukadi		As required
88.	Sahacharadhi		As required



89.	Prabhanjam		As required
90.	Vaila Narayan Thailam		As required
91.	PindaThailam		As required
92.	Kairkare Plus		As required
93.	Kairtis		As required
94.	KottanchukadiThailem		As required
95.	Udhwartanam Powder		As required
DISPO	SABLES: -		
96.	Loofah With Box		As required
97.	Loofah (maked)		As required
98.	Cotton Roll		As required
99.	Cotton wool		As required
100.	Cotton bud with box		As required
101.	Cotton buds (naked)		As required
102.	Shower cap(with box)		As required
103.	Shower cap (naked)		As required
104.	Comb(with box)		As required
105.	Comb(naked)		As required
106.	Disposable bed sheets		As required
107.	Disposable hair bands		As required
108.	Disposable Briefs	S/M/L	As required
109.	Facial masks	For SPA therapists	As required
110.	Body wrap plastic		As required
111.	Cotton fabric for potli		As required
112.	Baskets	To store face towel	As required
113.	Thermal Blanket		As required
114.	Rubber bands		As required



115.	Tea Candles		As required
116.	Eye pillows		As required
117.	Timers		As required
118.	Scissors		As required
119.	Slippers	S/M/L	As required
INEN	:-		
120.	Bath towel		As required
121.	Bath mat		As required
L22.	Hand towel		As required
L23.	Face towel		As required
L24.	Bath Robe	Free size	As required
L25.	Kurta-Pyjama	Free size	As required
L26.	White bed sheet		As required
L27.	Hot stone warmer		As required
128.	Hot stone kit		As required
L29.	Herbal Potli		As required
130.	Music CDs		As required
131.	Uniforms	For SOA therapists	As required
132.	Apron	For SOA therapists	As required
133.	Anatomy & Physiology charts of all major system		1 No.(each)

1. Internet facility is desired to be provided in the class room.

ANNEXURE – II



The DGT sincerely acknowledges contributions of the Industries, State Directorates, Trade Experts, Domain Experts, trainers of ITIs, NSTIs, faculties from universities and all others who contributed in revising the curriculum.

Special acknowledgement is extended by DGT to the following expert members who had contributed immensely in this curriculum.

The list of Expert members participated for finalizing the course curriculum of Spa Therapy.					
Sl. No.	Name & Designation Sh/Mr/Ms	Organization	Remarks		
1.	S.A. Pandav, Regional Dy. Director	DET, Gujarat	Chairman		
2.	L.K. Mukherjee, DDT	CSTARI, Kolkata	Co-ordinator		
3.	Neha K. Shah, Principal	ITI- Gorwa, Gujarat	Member		
4.	Minaxi P. Dodia	Amruta Beauty Clinic, Vadodara	Expert		
5.	Amruta Mistry	-do-	Expert		
6.	Manick Dharani	The Spirit Luxury Spa, Gujarat	Expert		
7.	D.J. Varmoon, Principal	ITI, Padra, Gujarat	Member		
8.	Nirali Patel, SI	ITI, Gorwa (Mahila)	Member		
9.	P.K. Bairagi, TO	CSTARI, Kolkata	Member		



#### **ABBREVIATIONS**

Craftsmen Training Scheme
Apprenticeship Training Scheme
Craft Instructor Training Scheme
Directorate General of Training
Ministry of Skill Development and Entrepreneurship
National Trade Certificate
National Apprenticeship Certificate
National Craft Instructor Certificate
Locomotor Disability
Cerebral Palsy
Multiple Disabilities
Low Vision
Hard of Hearing
Intellectual Disabilities
Leprosy Cured
Specific Learning Disabilities
Dwarfism
Mental Illness
Acid Attack
Person with disabilities



