

File No.: DGT-18024/2/2026-O/o DIR (TT)
Government of India
Ministry of Skill Development & Entrepreneurship
Directorate General of Training

7th Floor, Kaushal Bhawan
New Moti Bagh, New Delhi – 110023
Date: 20.04.2026

Tender ID: 2026_DGT_901028_1

Title: Selection of Service Provider to Conduct End-to-End Computer Based Test and Engineering Drawing Examination for various schemes of Directorate General of Training

Subject: Minutes, Including Corrigenda of the Pre-EoI Conference held on 12.03.2026 for Selection of Service Provider to Conduct End-to-End Computer Based Test and Engineering Drawing Examination for various schemes of Directorate General of Training – reg.

Sir / Madam,

This is with reference to the Pre-EoI Conference held on 12.03.2026 for above-mentioned Request for Expression of Interest (REOI) issued on 03.03.2026 for inviting EoIs for “Conduct End-to-End Computer Based Test and Engineering Drawing Examination for various schemes of Directorate General of Training (DGT)”.

2. The minutes of the Pre-EOI conference (including the questions asked in writing before the conference and those asked during the meeting and the responses, including corrigenda to the REOI document) are hereby enclosed at **Annexure-A**. The modifications and corrigenda mentioned in the minutes shall be deemed part of the REOI document.

3. Further, in order to give reasonable time to the prospective service providers to consider such clarifications/ amendments in preparing their EOIs, the deadline for the EOI submission is hereby extended till **30.04.2026, 3:00 PM**. All rights and obligations of the DGT and the service providers previously subject to the original deadline shall be subject to the new deadline for the EOI submission.

3. The list of participants who attended the Pre-EoI Conference is provided at page 2.

Yours Sincerely,



(Swati Sethi)
Director, TTC

Enclosures: As above

Copy to:

1. PSO to the Secretary, MSDE
2. Sr. PPS to DG/AS, DGT
3. PS to the DDG, DGT Hqs
4. IT Division, DGT – with request to upload on DGT website.

Vidit Singh

(Vidit Singh)
Deputy Director (TTC)

List of Participants:

1. Sh. Sunil Kumar Gupta, DDG, DGT
2. Ms. Swati Sethi, Director, DGT
3. Sh. Hitesh Kumar, Deputy Director, DGT
4. Sh. Vidit Singh, Deputy Director, DGT
5. Sh. Danish Aggarwal, Deputy Director, DGT
6. Sh. Rajan Wadhwa, Business Head, Dexit Global Ltd.
7. Sh. Vineet Thomas, Strategic Account Manager, Dexit Global Ltd.
8. Santosh Rastogi, AVP-Sales, Aptech Limited
9. Ms. Kiran Bhatia, SVP, Innovatiview India Ltd.
10. Sh. Mayank Kumar, General Manager, Innovatiview India Ltd.
11. Sh. Bikram Singh, AVP-Sales, Eduquity Career Technologies.
12. Sh. Shahnawaz, AVP-Sales, Eduquity Career Technologies.
13. Ravindra Kumar, Edutest Solution Pvt. Ltd.
14. Sh. Abhishek Mishra, VP, Cyberica Net Technologies Pvt Ltd.
15. Sh. Rajesh Shukla, VP-Sales, Vensysco Technologies Ltd.
16. Rishabh Sahu, Delivery Manager, TCS iON.
17. Ms. Tanavi Singh, Lead Govt Partner, TCS iON

The response to the queries raised by the prospective bidders in writing and during Pre-EOI Conference held on 12.03.2026

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1.	10	5.5 (2)	<p>Financial Turnover: The bidder should have minimum annual average turnover of INR 70 (Seventy) Crores from online examination/ assessment business for the last three financial years (i.e. 2022-23, 2023-24 and 2024-25).</p>	<p>The bidder should have minimum annual average turnover of INR 100 (Seventy) Crores from online examination/ Examination related business/ assessment business for the last three financial years (i.e. 2022-23, 2023-24 and 2024-25).</p>	No change
2.	10	5.5 (5)	<p>Experience: The bidder must have i. minimum last 03 calendar years (year ended on December 2025) of experience in conducting online examination / CBT/ assessments. ii. must have conducted online exam/ CBT assessment at exam centers throughout the country on PAN India basis in 200 or</p>	<p>The bidder must have experience in Government Departments / PSUs / Public or Private Companies. i. minimum last 05 calendar years (year ended on December 2025) of experience in conducting online examination / Examination related business/ CBT / assessments. ii. must have conducted online exam/ CBT assessment at exam centers throughout the country on PAN India basis in 150 or more districts covering at least 20 states in a single exam cycle.</p>	<p>Modified as “Experience: The bidder must have; i. minimum last 03 calendar years (year ended on December 2025) of experience in conducting online examination / CBT assessments and; ii. must have conducted online exam/ CBT</p>

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			<p>more districts covering at least 20 states in a single exam cycle.</p> <p>iii. At least once in the preceding 03 calendar years have conducted online exam/ CBT assessment for 1 lakh or more candidates in a single day.</p>	<p>iii. At least once in the preceding 03 calendar years have conducted online exam/ Examination related business/ CBT assessment for 1 lakh or more candidates in a single day.</p>	<p>assessment at exam centers throughout the country on a PAN India basis in 150 or more districts covering at least 20 states in a single exam cycle and;</p> <p>iii. At least once in the preceding 03 calendar years, have conducted online exam/ CBT assessment for 1 lakh or more candidates in a single day.”</p>
3.	10	5.5 (7)	<p>Certification: The Bidder must have valid at least CMMI Level 3 certification for both services and development.</p>	<p>To ensure higher process maturity, quality assurance, and optimized service delivery for secure and large-scale CBT examination systems. Please amend as: “The Bidder must have valid at least CMMI Level 5 certification for both services and development.”</p>	<p>Modified as “The Bidder must have valid: i. at least CMMI Level 3 certification for services and; ii. at least CMMI Level 3 certification for development or ISO/IEC 20000-1 (Information Technology —</p>

S. V. Reddy
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					Service Management)
4.	24	9 (4)	<p>Infrastructure: The bidder should have offices in at least 5 states/ UTs across India.</p> <p>Supporting Documents: Registered office registration certificate from authorities or relevant Govt. Authorities may be enclosed.</p>	<p>Infrastructure: The bidder should have offices in at least 5 states/ UTs across India.</p> <p>Supporting Documents: Registered office registration certificate from Govt. authorities/Documentary proof/affidavit to open office within 30 days post award of LOI.</p>	No change.
5.	General			<p>We request extension of the bid submission date for 7 working days post pre-EOI clarifications</p>	The last date of response submission has been extended as mentioned at page no 1 of this document.
6.	10	5. Pre-qualification Criteria (Shortlisting criteria under the EOI): 5. Experience	<p>The bidder must have</p> <p>ii. must have conducted online exam/ CBT assessment at exam centers throughout the country on PAN India basis in 200 or more districts covering at</p>	<p>We request DGT to modify the clause as:</p> <p>The bidder must have</p> <p>ii. must have conducted online exam/ CBT assessment at exam centers throughout the country on PAN India basis in 200 or more districts/cities</p>	No change

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7.	11	6. Evaluation of EOI: 6.1 General Instructions on Bid Submission	6.1.6 Submission of EOI in response to the REOI document is deemed to be acceptance of the procedures and conditions of the e-Procurement and REOI document.	We request DGT accept the bid with suggestions, which would help protect the interest of both parties – DGT & bidder	No change. Clarification and addendum being mentioned in this document will be considered part of REOI.
8.	13	8. Scope of Work: Exam on Request:	DGT may at its discretion introduce the facility of 'Exam on-Request' for mains/supplementary examinations allowing candidates to appear for examinations at any time by paying requisite fee, selecting available center/ location and scheduling the exam. The SP shall provide online platform for candidates to complete these activities. The SP shall be responsible for end-to-end conduct of the examination at the selected centres on the scheduled	We request this clause to be mutually discussed and agreed upon.	Refer DGT response at Sr No. 50,53 and 54 for clarifications on Exam on Request.

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			date and time. The SP shall also ensure availability of sufficient exam slots, operational readiness of centres, timely processing of examination data, etc		
9.	13	8. Scope of Work: APIs to be Developed by Service Provider	**** iii. API to send candidate's marks data to DGT's portals for result declaration	We suggest removal of the requirement for security concerns.	No change
10.	13	8. Scope of Work: APIs to be Developed by Service Provider: Point iv	API to send outcome of the face recognition verification to DGT's Portal in real time.	We suggest the following changes to the clause: API to send outcome of the face recognition verification to DGT's Portal in real-time.	Modified as "API to send outcome of the face recognition verification to DGT's Portal within a duration of seven hours on the same day i.e. before examiner assigns marks to the candidate."
11.	14	8. Scope of Work: 8.1 Pre-examination /Preparatory Phase: 8.1.2 Capacity Planning, Infrastructure	The selected bidder, as per the requirements and directives from DGT, shall setup systems at the required Exam Centers across India	Our understanding is, the selected bidder will provide test centers with required systems and backup systems, not setup systems at exam centers.	Yes. Modified as "The selected bidder, as per the requirements and directives from DGT, shall provision

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		Specifications and Readiness: Point 8.1.2.2	ensuring that at least 10% of the systems are available as backup per shift, for example, if 100 systems are going to be used, the center shall have at least 110 systems available per shift	Please confirm if our understanding is correct.	systems at the Exam Centers across India ensuring that at least 10% of the systems are available as backup per shift, for example, if 100 systems are going to be used, the center shall have at least 110 systems available per shift."
12.	14	8. Scope of Work: 8.1 Pre-examination /Preparatory Phase: 8.1.2 Capacity Planning, Infrastructure Specifications and Readiness: Point 8.1.2.3: User System	Operating System: Windows XP Professional, Windows 7 or equivalent or higher version with appropriate Service Pack/ Linux based thin client Browser: Internet Explorer 7.0 or above as supported by above Operating Systems	We request DGT to modify the clause as: Operating System: Windows XP Professional, Windows 7 or equivalent or higher version with appropriate Service Pack/ Linux based thin client / any other equivalent Operating system suitable for conducting Computer based test. Browser: Internet Explorer 7.0 or above as supported by above Operating Systems or as supported by above Operating systems.	No change. Word "equivalent" already mentioned in OS requirement.
13.	15	8. Scope of Work: 8.1 Preexamination	The selected bidder shall ensure that all Exam Centers	Requesting DGT to ensure that the centers set up at Government/ Private	No change. The selected bidder has to

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		/Preparatory Phase: 8.1.2 Capacity Planning, Infrastructure Specifications and Readiness: Point 8.1.2.5	have the prescribed Hardware, Software and LAN connectivity for conducting Examination.	Industrial Training Institutes (ITIs) have requisite infrastructure for conducting computer-based tests and type of examinations defined in the Scope of work.	ensure availability of requisite infrastructure at all centres before selecting it as exam centre.
14.	15	8. Scope of Work: 8.1 Pre-examination /Preparatory Phase: 8.1.2 Capacity Planning, Infrastructure Specifications and Readiness: Point 8.1.2.6	The selected bidder shall identify Exam Centers in consultation with respective state governments. The distance of exam centre from the concerned institute must be less than 25 Km. If not possible, it should not be more than 50 Km and same shall be agreed to upon and approved by DGT. However, for supplementary examination and exam-on-request, the distance requirement may be relaxed in consultation with states and preference of candidates respectively.	Requesting DGT to ensure that the centers set up at Government/ Private Industrial Training Institutes (ITIs) have requisite infrastructure for conducting computer-based tests and type of examinations defined in the Scope of work. Further, we request DGT to liaison with state governments for identify exam venues as the Bidder does not have means to deal with different state governments and its officials. Hence, we request DGT to remove this clause.	No change. DGT will establish contact between State representative and exam agency for liaisoning for examination centre mapping.
15.	15	8. Scope of Work: 8.1 Pre-examination	The centres may also be set up at Government/Private	Requesting DGT to ensure that the centers set up at Government/Private	No change. The selected bidder has to

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		/Preparatory Phase: 8.1.2 Capacity Planning, Infrastructure Specifications and Readiness: Point 8.1.2.7	Industrial Training Institutes (ITIs) having requisite infrastructure. However, all operations related to conducting examination at the centers, shall be liability of the bidders/ SPs. The list of examination centres setup during CTS Mains Examination in Aug 2025 is attached at Annexure IV for reference	Industrial Training Institutes (ITIs) have requisite infrastructure for conducting computer-based tests and type of examinations defined in the Scope of work.	ensure availability of requisite infra at all centres before selecting it as exam centre.
16.	15	8. Scope of Work: 8.1 Pre-examination /Preparatory Phase: 8.1.2 Capacity Planning, Infrastructure Specifications and Readiness: Point 8.1.2.8	Accessibility and proximity to public transports of all centres have to be ensured by the SP. All centres must be accessible to differently abled.	The centers offered by the bidder other than the centers set up at Government/Private Industrial Training Institutes (ITIs) may not be accessible to differently abled students / candidates. We request DGT to confirm if this is acceptable.	Modified as "Accessibility and proximity to public transports of all centres have to be ensured by the SP. During mapping, selected bidder has to ensure availability of PWD accessible centres for PWD candidates, wherever such candidates are taking the exams."

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17.	15	8. Scope of Work: 8.1 Pre-examination /Preparatory Phase: 8.1.2 Capacity Planning, Infrastructure Specifications and Readiness: Point 8.1.2.9	8.1.2.9 The selected bidder shall ensure that UPS facilities and Generator facility are available at each Exam Centre for uninterrupted power	Requesting DGT to ensure that the computer-based tests and the types of examinations defined in the scope of work will be conducted in centers set up at Government/Private Industrial Training Institutes (ITIs), which have the requisite infrastructure, including UPS and generator facilities.	No change. The selected bidder has to ensure availability of requisite infra at all centres before selecting it as exam centre.
18.	15	8. Scope of Work: 8.1 Pre-examination /Preparatory Phase: 8.1.2 Capacity Planning, Infrastructure Specifications and Readiness: Point 8.1.2.10	The selected bidder shall carry pre-exam audit at Exam Centers to ensure specifications of user computer node and working condition of UPS & Generator as mentioned above.	Requesting DGT to ensure that the computer-based tests and the types of examinations defined in the scope of work will be conducted in centers set up at Government/Private Industrial Training Institutes (ITIs), which have the requisite infrastructure, including UPS and generator facilities.	No change. The selected bidder has to ensure availability of requisite infra at all centres before selecting it as exam centre.
19.	15	8. Scope of Work: 8.1 Pre-examination /Preparatory Phase: 8.1.2 Capacity Planning, Infrastructure Specifications and Readiness: Point 8.1.2.12	The selected bidder shall ensure suitable drinking water and separate toilet facilities for both Boys and Girls at each examination center.	Requesting DGT to ensure that the computer-based tests and the types of examinations defined in the scope of work will be conducted in centers set up at Government/Private Industrial Training Institutes (ITIs), which have the requisite infrastructure	No change. The selected bidder has to ensure availability of requisite infra at all centres before selecting it as exam centre.
20.	16	8. Scope of Work: 8.1 Pre-examination	The Service Provider (SP) shall be required to arrange,	Requesting DGT to ensure the availability of scanners with specific	The first sentence is modified as "The

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		/Preparatory Phase: 8.1.2 Capacity Planning, Infrastructure Specifications and Readiness: Point 8.1.2.13 Infrastructure for Conduct of Engineering Drawing Examination: Point 8.1.2.13.2	deploy and operate adequate number of high-speed document scanners at each examination venue for digitization of Engineering Drawing answer sheets immediately after completion of the examination. The scanners provided shall be capable of scanning A4 size without compromising legibility of fine lines, dimensions, annotations and symbols typical to engineering drawings. The scanners shall support a minimum optical resolution of 300 dpi, truecolor scanning, and output in standard non-editable formats such with lossless or high-quality compression. The equipment shall have sufficient throughput to meet venue-wise scanning timelines on the same day of examination and shall support features such as	requisites at the centers set up at Government/Private Industrial Training Institutes (ITIs).	Service Provider (SP) shall be required to ensure availability of adequate number of high-speed document scanners at each examination venue for digitization of Engineering Drawing answer sheets immediately after completion of the examination.” No change in remaining clause.

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			<p>flatted scanning/ ADF, automatic image enhancement, skew correction, and secure local storage/transfer. The SP shall ensure that trained manpower is deployed for secure handling, scanning, quality verification and uploading of scanned answer sheets.</p>		
21	16	<p>8. Scope of Work: 8.1 Pre-examination /Preparatory Phase: 8.1.2 Capacity Planning, Infrastructure Specifications and Readiness: Point 8.1.2.13 Infrastructure for Conduct of Engineering Drawing (ED) Examination: Point 8.1.2.13.3</p>	<p>The Service Provider (SP) shall also provide and maintain a secure, web-based digital evaluation platform for hosting the scanned Engineering Drawing answer sheets. The platform shall support onboarding of examiners (or be integrated to DGT SIDH Portal).</p>	<p>We request DGT to modify the clause as: The Service Provider (SP) shall also provide and maintain a secure, web-based digital evaluation platform for hosting the scanned Engineering Drawing answer sheets. The platform shall support onboarding of examiners (or be integrated to DGT SIDH Portal).</p>	<p>Modified as "The examiners will be onboarded on the SIDH portal. The bidder has to enable SIDH onboarded examiners to access the bidder's digital evaluation platform through logging on to the SIDH portal."</p>
22.	18	<p>8. Scope of Work: 8.1 Pre-examination /Preparatory Phase:</p>	<p>The SP must allow the DGT appointed third party for audit of all processes, assets,</p>	<p>We request DGT to modify the clause as: The SP must allow the DGT appointed third party for audit of</p>	<p>Modified as "The SP must allow the DGT appointed third party</p>

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		8.1.6 Pre-examination Audit Trails	security, manpower, examination centres, examination logs, CCTV footage etc.	processes assets, security, manpower , examination centres, examination logs, CCTV footage. <u>The audit terms and conditions shall be mutually discussed between DGT and Service Provider.</u>	for audit of all processes, assets, security, manpower, examination centres, examination logs, CCTV footage etc. The audit terms and conditions shall be mutually agreed between the DGT and Service Provider.”
23.	18	8. Scope of Work: 8.1 Pre-examination /Preparatory Phase: 8.1.7 Third party Audit: Point 8.1.7.4	Timely mitigate (before exam start) the critical observations identified by auditors during pre-exam center audit to the satisfaction of DGT	Mitigation of critical observations will require mutual consent from both parties.	No change
24.	18	8. Scope of Work: 8.1 Pre-examination /Preparatory Phase: 8.1.7 Third party Audit: Point 8.1.7.6	The observations related to pre, during or post exam should be mitigated to the satisfaction of DGT	Mitigation of critical observations will require mutual consent from both parties.	No change
25.	20	8. Scope of Work: 8.2 Examination Phase: 8.2.1 Infrastructure, Attendance, and	There must be adequate spacing between two adjacent seats. Service provider should arrange for partition	Requesting DGT to ensure that the computer-based tests and the types of examinations defined in the scope of work will be conducted in centers set	No change. The selected bidder has to ensure availability of requisite infra at all

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		<p>Invigilation: Point 8.2.1.3</p>	<p>of appropriate size between adjacent seats</p>	<p>up at Government/Private Industrial Training Institutes (ITIs), which have the requisite infrastructure.</p>	<p>centres before selecting it as exam centre.</p>
26.	21	<p>8. Scope of Work: 8.2 Examination Phase: 8.2.3 App based Candidate Photograph Attendance and Verification</p>	<p>The Service Provider (SP) shall provide and maintain an AI/ML-based facial recognition and geofencing technology based mobile application for real-time verification and geofenced attendance of the candidate appearing in person for Practical, CBT and Engineering Drawing (ED) examinations with the candidate's photograph available on the candidate's Hall Ticket or as retrieved from the DGT portal through QR code scanning. The solution shall support one to-one (1:1) facial comparison to verify candidate identity at the examination venue with following features</p>	<p>We request DGT to modify the clause as: The Service Provider (SP) shall provide and maintain an AI/ML based facial recognition and geofencing technology based mobile application for real-time verification and geofenced attendance of the candidate appearing in person for Practical, CBT and Engineering Drawing (ED) examinations with the photograph available on the candidate's Hall Ticket or as retrieved from the DGT portal through QR-code scanning at the time of registration of candidate at exam center. The solution shall support one-to one (1:1) facial comparison to verify candidate identity at the examination venue with following features.</p>	<p>No change</p>

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27.	21	8. Scope of Work: 8.2 Examination Phase: 8.2.3 App based Candidate Photograph Attendance and Verification: Point 8.2.3.6	The Service Provider (SP) shall ensure that the outcome of the face recognition-based verification is transmitted to DGT's Skill India Digital Hub (SIDH) portal in real time through secure APIs. The verification response shall be recorded in the form of "Present" in case of a successful facial match and "Flagged" in case of a nonmatch or where the candidate is not verified/absent. Based on this real-time status, the SIDH portal shall permit entry of examination marks only for candidates marked as "Present".	We suggest the following changes to the clause: The Service Provider (SP) shall ensure that the outcome of the face recognition-based verification is transmitted to DGT's Skill India Digital Hub (SIDH) portal in real time through secure APIs. The verification response shall be recorded in the form of "Present" in case of a successful facial match and "Flagged" in case of a non-match or where the candidate is not verified/absent. Based on this real-time status, the SIDH portal shall permit entry of examination marks only for candidates marked as "Present".	Refer DGT response at Sr no 10.
28.	21	8. Scope of Work: 8.2 Examination Phase: 8.2.4 Conduct of Examination: Point 8.2.4.8	The selected bidder shall have a contingency plan for candidate management/ Shifting in case of any emergency. The shifting must be supplemented with additional measures	We request DGT to modify the clause as: The selected bidder shall have a contingency plan for candidate management/ Shifting in case of any emergency. The shifting must be supplemented with additional measures including informing	No change.

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			including informing candidates, transporting candidates by arranging suitable vehicles at both centres, arranging refreshments, and any other measures, etc.	candidates, transporting candidates by arranging suitable vehicles at both centres, arranging refreshments, and any other measures, etc	
29.	23	8. Scope of Work: 8.3 Evaluation / Post examination Phase: 8.3.2	The selected bidder shall provide a web-based facility for hosting individual candidate response sheets for CBT exam and scanned answer sheets for Engineering Drawing (ED) after completion of the examination. The response sheet shall clearly display each question, the options provided, the option chosen by the candidate, and the correct answer/key for that question. The system shall be capable of handling concurrent access by a large number of candidates	We request DGT to modify the clause as: The selected bidder shall provide a web-based facility for hosting individual candidate response sheets for CBT exam and pdf mailing as per RTI request for scanned answer sheets for Engineering Drawing (ED) after completion of the examination. The response sheet shall clearly display each question, the options provided, the option chosen by the candidate, and the correct answer/key for that question. The system shall be capable of handling concurrent access by a large number of candidates without performance degradation.	Modified as "The selected bidder shall provide a web-based facility to host individual candidates' response sheets for the CBT examination and, upon request from a candidate, make available the scanned answer sheets for the Engineering Drawing (ED) paper after completion of the examination. The CBT response sheet shall clearly display each question, the options provided, the option

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			without performance degradation.		chosen by the candidate, and the correct answer/key for that question. The system shall be capable of handling concurrent access by a large number of candidates without performance degradation."
30.	23	8. Scope of Work: 8.3 Evaluation / Post examination Phase: Point 8.3.6	The selected bidder shall collect and consolidate all examination-related data, including log files of servers and firewalls, and preserve them for at least one year in multiple geographical locations.	The data can be shared within 3 months of the assessment and can be retained by DGT as per their choice. Additionally, we request DGT to modify the clause as: The selected bidder shall collect and consolidate all examination related data, including log files of servers and firewalls, and preserve them for at least one year three months in multiple geographical locations.	Modified as "The selected bidder shall collect and consolidate all examination-related data, including log files of servers and firewalls, and preserve them for at least six months in multiple geographical locations. "
31.	23	8. Scope of Work: 8.3 Evaluation / Post	Test Data Archiving: The selected bidder should be able to record and backup	The data can be shared within 3 months of the assessment and can be retained by DGT as per their choice.	Modified as "Test Data Archiving: The selected bidder should

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		examination Phase: Point 8.3.8	each candidate's response after the examinations. The selected bidder shall archive the result, candidates' response sheets, scanned copies of candidates' Engineering Drawing answer sheets and other examination data for future references for at least one year . Before destroying the data approval for same may be taken from DGT.	Additionally, we request DGT to modify the clause as: Test Data Archiving: The selected bidder should be able to record and backup each candidate's response after the examinations. The selected bidder shall archive the result, candidates' response sheets, scanned copies of candidates' Engineering Drawing answer sheets and other examination data for future references for at least one-year three months . Before destroying the data approval for same may be taken from DGT.	be able to record and backup each candidate's response after the examinations. The selected bidder shall archive the result, candidates' response sheets, scanned copies of candidates' Engineering Drawing answer sheets and other examination data for future references for at least six months . Before destroying the data approval for same may be taken from DGT."
32.	25	9. Pre-Qualification Documents List and Formats: point 6: Non-Blacklisting	Self-Declaration Letter duly signed by authorized signatory on company letter head & notarized as per enclosed format.	We request DGT to modify the clause as: Self-Declaration Letter duly signed by authorized signatory on company letter head &or notarized as per enclosed format.	Agreed. Modified as "Self-Declaration Letter duly signed by authorized signatory on company letter

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33.	27	Form C: SELFDECLARATION: NONBLACKLISTING	I/We hereby declare that presently our Company/Service provider is having unblemished record, related to examination business in India, is neither blacklisted nor debarred by any PSU or Any Regulatory Body or Government of India or State Government or any of its agencies for any reasons whatsoever or for indulging in corrupt or fraudulent practices or for indulging in unfair trade practices	I/We hereby declare that presently our Company/Service provider is having unblemished record, related to examination business in India, is neither blacklisted nor debarred by any PSU or Any Regulatory Body or Government of India or State Government or any of its agencies for any reasons whatsoever or for indulging in corrupt or fraudulent practices or for indulging in unfair trade practices <u>as on the date of bid submission.</u>	Agreed. Modified as "I/We hereby declare that presently our Company/Service provider is having unblemished record, related to examination business in India, is neither blacklisted nor debarred by any PSU or Any Regulatory Body or Government of India or State Government or any of its agencies for any reasons whatsoever or for indulging in corrupt or fraudulent practices or for indulging in unfair trade practices as on the date of EoI submission. "

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34.			Tender Submission Date	We request that post release of the Pre-bid Queries response –Vendors be given 7-10 working days to work on the Tender documents –hence to please extend the submission date accordingly in case of a delay in release of the Pre-bid queries Response	Refer DGT response at Sr No 5
35.			Credit period	The customer shall pay all undisputed invoices within 30 days (or the credit period as negotiated by the business team) from the date of invoice. In case the customer does not pay the undisputed amounts within 30 days (or the credit days agreed), the same shall be constituted as an EVENT OF DEFAULT by customer. A notice of EVENT OF DEFAULT will be issued with a cure period of 15 calendar days (this is to be included only if there is a cure period made available to us for our EVENT OF DEFAULT) and in the event the EVENT OF DEFAULT is not cured within the cure period given , the service provider has a right to terminate the contract without any further notice.	Not relevant to REoI document.

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36.			Submission , EMD and Tender fees	We understand no EOI fees is to be submitted	Yes
37.			Financial Bid	We understand since this is an EOI no rate is to be quoted	Yes
38.			Limited Tender	We understand only Vendors shortlisted through this EOI would be sent the Limited Tender - pl confirm if Vendors will be given the opportunity to raise Pre- bid Queries for the Limited tender too ? And that it will be not be a pure Financial bid Submission?	Yes, to all three queries
39.			Performance Security	"Request CLIENT to consider the following: i) The bidder shall be given an opportunity of making a representation and of a personal hearing before forfeiture of PBG. ii) The cause for failure to discharge the contractual obligation or negligence should be directly & solely attributable to the successful bidder.	Not relevant to REOI document.

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				<p>iii) The successful bidder shall be given a cure period of 30 days to rectify the breach.</p> <p>iv) The selected bidder shall only be liable for the work carried on its own accord. In no event shall the selected bidder be liable for invocation of the Performance Guarantee for any recovery of damages, direct losses or additional liability, if incurred due to completion of work by another agency.</p> <p>v) In case of expired Performance Bank Guarantee (PBG) and non release of the same within 15 days of its expiry, the said PBG would deemed to have been released by the beneficiary (Client) and the obligation towards the same will also expire."</p>	
40.		Penalty Clause		<p>"Request CLIENT to consider the following:</p> <p>i) The total cumulative Penalty imposed on the bidder shall not exceed 10% of the total invoice of the particular service of the respective Order for which the penalty arises.</p>	Not relevant to REoI document.

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				<p>ii) CLIENT shall raise its concerns or objections to the Bidder/Service Provider within 30 days of the services provided. CLIENT shall not impose any penalty/ damages on the Service Provider if no objections are raised within the stipulated period.</p> <p>iii) The Bidder shall be given a cure period of 30 days to rectify/remedy any defaults / defects / shortcomings penalty before imposition of any penalty or termination of contract.</p> <p>iv) Any penalty/ damages shall be for proven defaults, solely and directly attributable to the bidder.</p> <p>v) The Penalty/ damages shall be levied only if there is any deviation from the SOP, which, upon the award of the contract, both parties shall prepare in detail for provision of services and which shall form a part of the Agreement.</p> <p>vi) The bidder shall be given an opportunity of making a representation</p>	

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				<p>and of personal hearing before final imposition of penalty.</p> <p>vii) An escalation matrix should be mutually decided between both the parties.</p> <p>"</p>	
41.		Force Majeure	<p>"Request CLIENT to consider the following:-</p> <p>Neither party shall be liable for any delay or failure in performing any of its obligations hereunder, if such delay or failure either wholly or partly is due to Force Majeure conditions such as floods, earthquakes or other acts of God, or any acts of governmental body or public enemy, wars, riots, embargoes, epidemics, pandemics, fires or any other causes, circumstances or contingencies beyond the control of such party.</p> <p>The party affected by such Force Majeure condition shall forthwith notify the other Party/Parties, of the nature and extent thereof, in writing, within seven (7) days after the occurrence of</p>	<p>Not relevant to REoI document.</p>	

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			Arbitration	<p>such Force Majeure condition and shall, to the extent reasonable and lawful under the circumstances, use best efforts to remove or remedy such cause with all reasonable dispatch.</p> <p>If the Force Majeure condition in question prevails for a continuous period of one (1) month, the parties affected by such condition shall enter into bona fide discussions with a view to alleviating its effect on this Agreement by agreeing to such alternative agreement as may be fair and reasonable."</p>	
42.			Arbitration	<p>"Request CLIENT to consider the following:</p> <p>If the dispute between the parties does not resolve mutually, the same shall be submitted to Sole Arbitrator appointed mutually by the parties and the proceedings shall be conducted as per Arbitration and Conciliation Act, 1996 "</p>	Not relevant to REOI document.
43.			Termination	Request CLIENT to consider the following:	Not relevant to REOI document.

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				Each party shall reserve the right to terminate the contract for reason of convenience by giving a written notice of not less than 30 days to the other party.	
44.			Liability	Request CLIENT to cap the total cumulative Liability of the successful bidder at 10% of the Invoice value for the particular service giving rise to such liability.	Not relevant to REoI document.
45.			Opportunity of Personal Hearing	"Request CLIENT to consider the following: The service provider shall be provided an opportunity of personal hearing/ Representation to represent the facts before imposition of any penalty/liability."	Not relevant to REoI document.
46.			Intellectual Property Rights	"Request CLIENT to consider the following: Each Party shall continue to be the owner and hold their respective Intellectual Property Rights. The rights, title and ownership of the IPR shall not be transferred. The source code of the software shall belong to the software provider. Provision of license for the use	Not relevant to REoI document.

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			Confidentiality	of the software for the required term can be discussed between all the parties." "Request the CLIENT to consider the following: Either party shall hold in confidence all confidential information obtained, received from the other and shall not disclose the same to any third party without prior written consent of the other, during the term of this Agreement and for a period of two (2) years from the date of termination and/or expiry of this Agreement. Further, unless prior written consent of the either party is obtained, the other Party shall not use the above-mentioned information for any purpose other than the purpose contemplated under this Agreement."	Not relevant to REOI document.
47.			Assignment and sub-contracting	"Request CLIENT to consider the following: The successful bidder shall reserve the right to Assign or sub contract a part of	Not relevant to REOI document.
48.					

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				the contract with prior written approval from client."	
49.	13	8	Scope of Work - Flexible Memorandum of Understanding Scheme	Need information on type of exams for Agniveers, whether it will be MCQ's?	Yes
50.	13	8	Scope of Work-Exam on Request	How about the result processing activity will it be individual, batch-wise?	Individual
51.	13	8	Engineering Drawing Examination	How will the question paper distributed for Engineering drawing will it via On screen on Computer at centre or Offline physical question papers	On-screen
52	13	8	Engineering Drawing Examination	We assume that the content for the examination will be provided by the client to the bidder and bidder will arrange for answer sheets.	Yes
53.	13	8	Exam on Request	We assume Exam on request will be only CBT mode and MCQ based questions, kindly confirm if there are going to any other exam pattern and question types then please provide details of same	Exam on request may include ED exam also.

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54.	13	8	Exam on Request	<p>"1. For Exam on request, the examination will be conducted only in the centres listed under Annexure IV of the Document.</p> <p>ii. How will the availability of the seats at the centres be visible to the bidder.</p> <p>iii. What are timelines for conducting the exam once the candidates register for the exam.</p> <p>iv. How will the candidate data be shared with the bidder for Admit card generation</p> <p>v. Please confirm the modules for which exam on demand request will be taken. "</p>	<p>i) No, exam on request can be conducted at any centre.</p> <p>ii) Service Provider has to provide options of 'centres to choose from' to candidates for exam on request. The Service Provider may select centres ensuring availability of requisite seats.</p> <p>iii) Standard Operating Procedures for Exam on Request to be defined based on mutual discussion.</p> <p>iv) Admit Cards will be generated by the DGT on SIDH Portal.</p> <p>v) Exam on request will be conducted for CTS, CITS, ATS, and Flexi MoU or any other examination,</p>

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					included based on mutual discussion.
55.	13	8	Language of Examination	We assume candidate will have option to choose any language while appearing for exam and not a sub set of overall set, kindly confirm	No. Modified as "The question paper during CBT needs to be provided in English (default language) and Hindi/Regional Languages as applicable for the trainees of concerned state as per Annexure III. The question paper is to be given in default language English and a second language chosen by candidate at the time of registration/fee payment on SIDH Portal"
56.	13	8	API to send outcome of the face recognition	We assume a near real time centralized dashboard of monitoring face verification activity in detail and summary will suffice the	Refer DGT response at Sr. No.10

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			verification to DGT's Portal in real time	requirement. While data transfer in bulk can be done post exam completion, kindly confirm	
57.	14	8.1.1.1	The bidder must ensure that each candidate get sufficient time between two examinations. The candidate appearing in two papers must be scheduled on the same day in different shifts.	If both the subjects of a trade are in single shift, meaning candidate in single sitting giving both the subjects examination, will this suffice the requirement, kindly confirm	Both conditions are to be complied in case same candidate appears in two or more examinations in different shifts.
58.	15	8.1.2.13	Infrastructure for Conduct of Engineering Drawing (ED) Examination:	In how many centers ED is likely to be conducted?	Nearly all the examination centres.
59.	16	8.1.2.13.3	The platform shall support onboarding of examiners (or be integrated to DGT SIDH Portal)	Random allocation of candidate to examiner basis rules and SME's subject will be done by SP's Evaluation management software, kindly confirm	Yes
60.	16	8.1.2.13.6	total candidates appeared, total number of answer sheets scanned and uploaded	We assume this data will not be required in near real time basis, kindly confirm	Yes
61.	16	8.1.2.15	CCTV footage	Storage for 6 months- Can this be handed over rather than storing for 6 months.	No change

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62.	17	8.1.3.6	The selected bidder shall allow candidates to appear for exam at Exam Centre through pre-allotted random seat/machine.	Will this be also required for "Exam on Request" and "Engineering Drawing" exams, kindly confirm	Yes
63.	17	8.1.3.8	The selected bidder shall transfer the candidate exam centre and exam day & time mapping data to SIDH portal through API/Software interface for Hall Ticket Generation.	We assume that the generation of admit cards will be under the scope of the bidder and will be shared with the client for hosting on the SIDH portal.	No. Admit card will be generated by the DGT on SIDH Portal based on examination centre mapping shared by the service provider for the candidate.
64.	17	8.1.3.9	The candidates' photographs will be provided to the examination agency from DGT's SIDH portal through API	Kindly elaborate in what form candidate photo will be provided via API	The candidate photograph as is available on SIDH portal will be shared.
65.	17	8.1.4	Question Bank Management and Examination Paper	We assume for 'Exam on Request' type of exam, question paper will be provided periodically, kindly confirm or provide details if any other mechanism is going to be followed.	For 'Exam on Request' type of exam, question bank will be provided periodically by the DGT to the examination agency.

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66.	17	8.1.5.3	The same facility should also be available online to be run through web server, and in offline manner through Software Application.	Request to further elaborate the expectation of offline mock test to clearly understand the requirement	Modified as "The same facility should also be available online to be run through web server."
67.	18	8.1.7	Third party Audit	We assume that the data related for the audit will not be requested during the examination and same will be shared once the examination phase is completed	Periodicity of data sharing to third party for audit is mentioned in clause 8.1.7.5 of the RFOI document.
68.	19	8.1.7.10	Third Party Audit	The clause on presence of auditors at the time of data extraction-Logistically it may be challenging.	The clause 8.1.7.10 is modified as "All the data outlined in the point 8.1.7.11 should be captured electronically."
69.	20	8.2.2	Photograph Quality Check	Need more clarity as to the transfer of data to us and the timelines - we are looking at assessing photographs of 19lacs + candidates	The photographs will be shared in continuous manner, as and when candidates' Permanent Registration Numbers (PRNs) is generated on SIDH portal.

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70.	21	8.2.3.6	The verification response shall be recorded in the form of "Present" in case of a successful facial match and "Flagged" in case of a non-match or where the candidate is not verified/absent	"1. We assume that candidate whose facial match in not successful in 1st attempt they should be allowed to retried and only latest attempt should be sent to SIDH portal, kindly confirm	Yes
71.	21	8.2.3.6	"Based on this real-time status, the SIDH portal shall permit entry of examination marks only for candidates marked as "Present". "	Considering this objective, the face matching data can be pushed post exam as well (although same day), kindly confirm.	Refer DGT reply to point 10.
72.	23	8.3.2	"The selected bidder shall provide a web-based facility for hosting individual candidate response sheets for CBT exam and scanned answer sheets for Engineering Drawing (ED) after completion of the examination. The response sheet shall clearly display each question, the options provided, the option chosen	"1. We assume that CBT response sheet and Engineering drawing response sheets will be 2 different files hosted online for candidate viewing kindly confirm? 2. Kindly inform that the Engineering Drawing response sheet with examiners annotation of done while doing digital evaluation or only with the awarded marks against the respective question"	1. Yes 2.The awarded marks and response sheets for Engineering Drawing with annotations are to be shown to trainees for viewing on request .

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			by the candidate, and the correct answer/key for that question. The system shall be capable of handling concurrent access by a large number of candidates without performance degradation. "		List of Incorrect questions will be provided by DGT during evaluation.
73.	23	8.3.3	Evaluation / Post examination Phase	Elimination of any incorrect/ out of syllabus questions while evaluation at the time of result processing we are supposed to see only answer keys.	
74.	23	-8.3.9	After the generation of result Bidder have to develop API/software/application to directly upload the scores at DGT SIDH portal.	We assume that API for receiving HT data and Score data will be hosted by SIDH portal and vendor will be consuming the API for pushing the data, kindly confirm	Yes
75.				1. Segregation of Security Ancillary Services and Other Functions Based on Functional Domains <ul style="list-style-type: none"> • Security ancillary services—such as CCTV monitoring, candidate authentication verification, and 	No change

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				<p>examination centre security oversight— may be considered for segregation from the scope of the end-to-end examination service provider.</p> <ul style="list-style-type: none"> • Similarly, other examination functions may also be structured according to their respective functional domains, enabling specialized agencies to manage areas such as examination content development, CBT platform operations, security monitoring, and examination centre infrastructure. <p>2. Engagement of an Independent Examination Security Agency</p> <p>A specialized and independent agency may be engaged to manage security monitoring and examination</p>	

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				<p>integrity functions across examination centres, including surveillance, candidate authentication oversight, and incident reporting.</p> <p>This approach would introduce an additional institutional layer of oversight, thereby strengthening the credibility, transparency and robustness of large-scale national examinations conducted under DGT schemes.</p>	
76.	25	<p>9. Pre-Qualification Documents List and Formats - S. No: 7</p>	<p>The Bidder must have at least valid CMMI Level 3 Compliance certification for both services and development.</p>	<p>Request to modify this clause as below, assessment companies operate in the service sector, and the certification obtained in this domain is CMMI for Services (CMMI-SVC). The Bidder must have at least valid CMMI Level 3 Compliance certification for services</p>	<p>Refer DGT response at Sr No 10.</p>

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77.	10	5 – Pre-Qualification Criteria – Certification	Bidder must have CMMI Level 3 certification for both Services and Development	or development. The scope of work primarily relates to end-to-end examination services, infrastructure deployment, candidate management, and operational support, and does not involve software product development. Therefore, CMMI for Services (CMMI-SVC) is sufficient to evaluate service delivery capability. It is requested to revise the clause to “CMMI Level 3 or above certification for Services only.”	Refer DGT response at Sr No 10.
78.	15	8 – Infrastructure Specifications (8.1.2.6)	Exam centres should be within 25 km from the concerned institute (maximum 50 km)	Kindly clarify whether this requirement will be relaxed in remote or geographically difficult locations where	The distance requirement can be relaxed up to 50km based on approval from DGT.

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79.	13	APIs to be Developed by Service Provider:	API to send outcome of the face recognition verification to DGT's Portal in real time	exam centres may not be available within the prescribed distance Kindly elaborate the technical process, specifications and integration requirements expected from the Service Provider for this API integration.	Technical requirement for APIs will be provided by SIDH team at the time of integration.
80.	15	8.1.2.13.2	The Service Provider (SP) shall be required to arrange, deploy and operate adequate number of highspeed document scanners at each examination venue for digitization of Engineering Drawing answer sheets immediately after	Kindly indicate the approximate number of examination centres where this requirement is expected to arise.	Refer DGT response at Sr No 58.

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81	17	8.1.3	<p>completion of the examination</p> <p>8.1.3 Candidate Management</p>	<p>Kindly clarify whether the vendor is required to provide candidate helpdesk support (call centre / email support) and, if yes, please specify the timings and duration of the support period.</p>	Not required.
82	20	8.2.2 Photograph Quality Check	<p>The examination agency should identify candidates who are not adhering to DGT prescribed photograph standards, six months before examination. DGT wants to assess uploaded photograph quality (blur, exposure and noise), recent age photo, gender in</p>	<p>Since the online application portal and website are managed by DGT, kindly clarify how the agency will verify or ensure that the photographs uploaded by candidates six months in advance meet the required standards.</p>	DGT will share candidates' photograph from SIDH portal through APIs.

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83		Pre-Bid Queries regarding separation of security ancillary services from Scope of Work.	<p>The EOI presently contains requirements for the Service Provider to provision and manage certain physical and identity-verification related security arrangements, including but not limited to:</p> <p>CCTV Surveillance, Biometric Or Facial Recognition-Based Verification Systems, Candidate Frisking (Pat-Down) and/or Screening</p>	<p>it is respectfully submitted that the primary role of the Service Provider / Examination</p> <p>Conducting Agency is to ensure the technical and operational delivery of Computer Based Tests (CBT), conduct of Engineering Drawing examinations with scanning and digital evaluation, examination infrastructure readiness, candidate scheduling and management, and result processing. The above-mentioned security ancillary services are typically site-level security arrangements, which are generally implemented either through the</p>	No change.

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			<p>Through Hand-Held Metal Detectors (HHMD), Deployment Of Security Personnel, And Photograph-Based Identity Validation Mechanisms at Examination Venues.</p>	<p>examination centre provider, local administrative arrangements, or a separate security services agency. Implementation of such services through the examination agency may lead to certain operational challenges, including:</p> <ol style="list-style-type: none"> 1. Operational overlap between the responsibilities of the examination agency and those of examination centre operators or local authorities. Deployment and management of examination software, candidate scheduling, conduct of CBT, generation of system logs and result processing <p>Provision of examination labs, computers, networking, power backup and on-site technical readiness</p> <p>Provision of examination labs, computers, networking, power backup and on-site technical readiness</p>	

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				<p>A clear delineation between examination technology operations, infrastructure provisioning, and examination centre security arrangements may also help improve operational clarity during implementation.</p> <p>Such an approach may allow participation of specialized service providers in their respective domains, while ensuring that the selected Service Provider remains focused on the core examination functions contemplated in the EOI.</p> <p>This may also facilitate smoother coordination across examination centres located in multiple states and districts.</p>	

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84				<p>Computer Based Tests and Engineering Drawing examinations contemplated under the present EOI involve several distinct operational activities such as question bank management, CBT system operations, examination centre infrastructure, conduct of Engineering Drawing examinations in pen-and-paper mode with scanning of answer sheets and digital evaluation, and security arrangements at the examination venue. In large examination ecosystems, these activities are often handled by different specialized agencies or service providers, each focusing on its respective area of expertise. Such an arrangement helps maintain clarity of responsibilities and facilitates smooth conduct of examinations at scaler. An indicative approach may be considered as follows:</p> <table border="1" data-bbox="1189 448 1361 1008"> <thead> <tr> <th data-bbox="1189 728 1249 1008">Functional Area</th> <th data-bbox="1189 448 1249 728">Responsibilities</th> </tr> </thead> <tbody> <tr> <td data-bbox="1249 728 1361 1008">Question Bank and</td> <td data-bbox="1249 448 1361 728">Preparation and management of question banks,</td> </tr> </tbody> </table>	Functional Area	Responsibilities	Question Bank and	Preparation and management of question banks,	No Change
Functional Area	Responsibilities								
Question Bank and	Preparation and management of question banks,								

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Sr.No	Page No.	Tender Document Reference Number	Content of Tender Doc. for Clarification	Points for Clarifications or Suggestions		DGT Response
				Examination Content	moderation and academic validation of examination content	
				CBT Platform and Examination Operations	Deployment and management of examination software, candidate scheduling, conduct of CBT, generation of system logs and result processing	
				Examination Centre Infrastructure	Provision of examination labs, computers, networking, power backup and on-site technical readiness	

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				<p>Security-related services at exam centres</p> <p>Candidate entry management, surveillance arrangements, and other physical security measures at the examination venue</p>	
				<p>Such a structure allows each agency to perform clearly defined tasks and helps avoid operational overlap. A clear delineation between examination technology operations, infrastructure provisioning, and examination centre security arrangements may also help improve operational clarity during implementation. Such an approach may allow participation of specialized service providers in their respective domains, while ensuring that the selected Service Provider remains focused on the core examination functions contemplated in the EOI. This may also facilitate smoother coordination across</p>	

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85.	16	Clause 8.1.2.14 - 8.1.2.16	The Service Provider shall ensure installation and functioning of CCTV surveillance at examination venues covering examination halls, entry/exit points, registration area, frisking area, control room, server room etc. CCTV recordings shall be retained for the prescribed period and made available to DGT as required.	examination centres located in multiple states and districts. It is submitted that installation, operation and monitoring of CCTV infrastructure at examination centres is typically managed by the centre owner or through a dedicated security service provider. Managing such infrastructure across multiple centres nationwide may fall outside the core competencies of an examination conducting agency. Kindly clarify whether these services are intended to be provided by the Service Provider or may be arranged independently by the examination centre provider/authority. It is requested that CCTV surveillance infrastructure and monitoring requirements at examination centres may be excluded from the Scope of Work of the Service Provider and may be arranged through examination centre providers or a separate security service arrangement.	No change. The service provide has to ensure installation and functioning of CCTV i.e centres may have their own CCTV but the availability of the same has to be ensured by the service provider.

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86.	21	Clause 8.2.3	The Service Provider shall provide and maintain an AI/MLbased facial recognition and geofencing enabled mobile application for real-time verification and attendance of candidates.	Biometric or facial recognition systems require specialized biometric infrastructure, compliance with data privacy regulations, and deployment across geographically distributed centres. Considering the operational and regulatory implications, kindly clarify whether such biometric identity verification mechanisms are mandatory under the current scope. It is requested that biometric or facial recognition-based candidate verification systems may be excluded from the responsibilities of the Service Provider, and that candidate identity verification may continue through standard admit card and government-	No change
87.	20	Clause 8.2.1.5	The Service Provider shall ensure proper security arrangements including frisking (hand pat) of candidates at the examination centre with	Candidate frisking and security screening are generally handled by security agencies deployed at the venue or by local administrative arrangements. Deployment and	No change

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			separate arrangements for female candidates.	management of frisking staff across multiple centres may not be feasible for the examination agency. Kindly clarify whether such services may be arranged independently by the examination centre or organizing authority. It is requested that candidate frisking arrangements including pat-down frisking and screening through HHMD may be excluded from the Scope of Work of the Service Provider and managed by the centre authority or a designated security service provider	
88.	20	Clause 8.2.1.1 (Staff Deployment)	The Service Provider shall deploy manpower including exam centre administrator, IT manager, invigilators, support staff and security guards.	The primary role of the examination agency is typically limited to exam administration and technical support. Deployment and management of security guards at examination venues may fall within the domain of the centre provider or a separate security contractor. Kindly clarify whether the	No change

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				<p>requirement of deployment of security guards by the Service Provider is mandatory. It is requested that the requirement for deployment of security guards by the Service Provider may be removed, while maintaining other manpower requirements related to exam administration.</p>	
89.	20	Clause 8.2.2	<p>The examination agency shall perform photograph quality verification and identity validation checks based on defined parameters.</p>	<p>Automated photograph quality verification and identity validation for impersonation control may involve specialized AI/identity verification tools and may overlap with biometric verification systems. Kindly clarify whether such verification is mandatory for the Service Provider or may be handled through the DGT portal or other mechanisms. It is requested that AI/automated photograph validation related to impersonation control may be excluded from the Scope of Work of the Service Provider, while the Service</p>	No change

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90.		Multiple Clauses relating to examination centre security arrangements	The RFP includes provisions requiring the Service Provider to manage certain security related ancillary services at examination centres including CCTV surveillance, biometric verification, candidate frisking, photograph-based identity validation and deployment of security personnel.	<p>Provider may continue to rely on candidate data provided through DGT portals</p> <p>Considering that these activities pertain to physical security management at examination venues, there may be operational overlap with the responsibilities of examination centre providers or local administrative authorities. Kindly clarify whether these services are intended to form part of the Service Provider's core responsibilities. It is requested that all examination-centre-level security ancillary services may be separated from the scope of the current tender, and that the Service Provider's scope may be limited to Examination technology, candidate management, CBT conduct,</p>	No change

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				infrastructure provisioning, digital evaluation and result processing	
91.	10	5.5 (5)	<p>Experience:</p> <p>The bidder must have</p> <p>i. minimum last 03 calendar years (year ended on December 2025) of experience</p> <p>in conducting online - examination / CBT/ assessments.</p> <p>ii. must have conducted online exam/ CBT assessment at exam centers throughout the country on PAN India basis in 200 or more districts covering at least 20 states in a single exam cycle.</p> <p>iii. At least once in the preceding 03 calendar years have conducted online exam/ CBT assessment for 1 lakh or</p>	<p>The bidder must have experience in Government Departments / PSUs / Public or Private Companies.</p> <p>i. minimum last 05 calendar years (year ended on December 2025) of experience in conducting online examination / CBT / assessments/ Exam Ancillary Services.</p> <p>ii. must have conducted online exam/ CBT assessment at exam centers throughout the country on PAN India basis in 50 or more districts covering at least 10 states in a single exam cycle.</p>	Refer DGT response at Sr No. 2.

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			more candidates in a single day.	iii. At least once in the preceding 03 calendar years have conducted online exam/ CBT assessment/ Exam Ancillary Services for 50 thousand or more candidates in a single day.	Refer DGT response at Sr No. 1.
92.	10	5.5 (2)	<p>Financial Turnover:</p> <p>The bidder should have minimum annual average turnover of INR 70 (Seventy) Crores from online examination/ assessment business for the last three financial years (i.e. 2022- 23, 2023-24 and 2024-25).</p>	<p>The bidder should have minimum annual average turnover of INR 50 (Fifty) Crores from Online examination/Exam Ancillary Services/ assessment business for the last three financial years (i.e. 2022-23, 2023-24 and 2024-25).</p>	No change.
93.	24	9 (4)	<p>Infrastructure:</p> <p>The bidder should have offices in at least 5 states/ UTs across India.</p> <p>Supporting Documents:</p>	<p>Infrastructure:</p> <p>The bidder should have offices in at least 2 states/ UTs across India.</p> <p>Supporting Documents:</p>	No change.

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94.	10	2 Financial Turnover	<p>Registered office registration certificate from authorities or relevant Govt. Authorities may be enclosed.</p> <p>The bidder should have minimum annual average turnover of INR 70 (Seventy) Crores from online examination/ assessment business for the last three financial years (i.e. 2022-23, 2023-24 and 2024-25)</p>	<p>Registered office registration certificate from authorities/ Rent agreement may be enclosed</p> <p>The bidder should have minimum annual average turnover of INR 25 (Twenty-Five) Crores from online examination/ assessment business for the last three financial years (i.e. 2022-23, 2023-24 and 2024-25)</p>	No change.
95	10	5 Experience	<p>The bidder must have</p> <p>i. minimum last 03 calendar years (year ended on December 2025) of experience in conducting online - examination/CBT/ assessments.</p> <p>ii. must have conducted online exam/ CBT assessment at exam centers throughout the country on PAN India basis in 150 or more centres covering at least 20 states in a single exam cycle.</p>	<p>The bidder must have</p> <p>i. minimum last 03 calendar years (year ended on December 2025) of experience in conducting online - examination/CBT/ assessments.</p> <p>ii. must have conducted online exam/ CBT assessment at exam centers throughout the country on PAN India basis in 150 or more centres covering at least 20 states in a single exam cycle.</p>	Refer DGT response at Sr No. 2.

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96.			<p>PAN India basis in 200 or more districts covering at least 20 states in a single exam cycle.</p> <p>iii. At least once in the preceding 03 calendar years have conducted online exam/ CBT assessment for 1 lakh or more candidates in a single day.</p>	<p>iii. At least once in the preceding 03 calendar years have conducted online exam/ CBT assessment for 4 lakh or more candidates in a single examination project.</p> <p>Centralised scanning of Engineering Drawing answer sheets at district level.</p>	<p>No change. Scanning of Engineering Drawing answer sheets has to be done by the service provider at each centre.</p>
97.				<p>Number of pages in Engineering Drawing answer sheet to be scanned, page size, can spine of answer sheet be cut for scanning.</p>	<p>1. The Engineering Drawing answer booklet may comprise of 3-4 sheets of A4 size, printed and used in single-side mode. Each sheet of the</p>

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					<p>booklet shall be affixed with a unique QR code or barcode, ensuring page-wise traceability with the booklet during digitisation.</p> <p>2. The spine of the booklet may be cut to facilitate scanning, wherever required. However, service providers must ensure that post-scanning, all pages are re-assembled and stapled in their original sequence to maintain the physical record.</p> <p>Service providers shall ensure that all pages are correctly indexed against the candidate's unique identifiers. A robust quality-check</p>

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					mechanism must be in place.

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